New World Systems
The Public Sector Software Company

February 21, 2014

ADDITIONAL SERVICES AGREEMENT

Mr. Jim Finlayson
IS Manager
Grand Junction Police Department
250 N. 5th Street
Grand Junction, CO 81501-2628

Dear Mr. Finlayson:

New World Systems is pleased to provide additional services for development and implementation of a custom High Plains Interface.

The attached forms (Exhibit AA and G) are to be reviewed and approved by you and/or your authorized representative. They describe the additional services you have requested along with the related fees.

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The General Terms and Conditions from our original License Agreement are incorporated and continue to apply. Any taxes or fees imposed from the course of this Agreement are the responsibility of the Customer.

We thank you for your continued business with New World Systems. We look forward to working on this project with you.

ACKNOWLEDGED AND AGREED TO BY:

NEW WORLD SYSTEMS® CORPORATION	GRAND JUNCTION POLICE DEPT., CO
(New World)	(Customer)
By: *[signature]*	By: *Paula Creasy* Project Manager
Larry D. Leinweber, President	Authorized Signature Title
	By: _____
	Authorized Signature Title
Date: 02-28-14	Date: 2/27/14

Each individual signing above represents that (s)he has the requisite authority to execute this Agreement on behalf of the organization for which (s)he represents and that all the necessary formalities have been met.

The "Effective Date" of this Agreement is the latter of the two dates in the above signature block.

PRICING IS VALID THROUGH MAY 23, 2014.

<u>EXHIBIT AA</u>
<u>TOTAL COST SUMMARY AND PAYMENT SCHEDULE</u>

I. Total cost Summary: Implementation Services

<u>DESCRIPTION OF COST</u>	<u>COST</u>
A. IMPLEMENTATION SERVICES	$24,000
1. CUSTOM SOFTWARE/MODIFICATION SERVICES $24,000 as further described in Exhibit G	

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ONE TIME PROJECT COST: <u>**$24,000**</u>

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<u>PRICING ASSUMES CONTRACT EXECUTION BY MAY 23, 2014.</u>

Exhibit AA / COST SUMMARY AND PAYMENT SCHEDULE

<u>II. Payments for Implementation Services</u>

<u>DESCRIPTION OF PAYMENT</u>		<u>PAYMENT</u>
A. IMPLEMENTATION SERVICES		$24,000
1. Amount invoiced upon the Effective Date	$24,000	
ONE TIME PAYMENTS:		**$24,000**

ALL PAYMENTS ARE DUE WITHIN FIFTEEN (15) DAYS FROM RECEIPT OF INVOICE.

Billings are applied ratably to each deliverable included under the total one-time cost. If any deliverable is subject to sales tax, the tax will be calculated and added as applicable to each billing.

CUSTOMER REQUESTED STANDARD SOFTWARE ENHANCEMENTS / MODIFICATIONS AND / OR CUSTOM SOFTWARE

1. **Definition of Project**

New World will provide the **Customer** requested Standard Software Enhancements and/or Custom Software as discussed below to address the **Customer's** requirements. **Customer** agrees to cooperate in not making modifications and enhancements too extensive as defined in the 2(b)*(1)* procedure below.

An analysis and assessment to verify the scope of effort for the project will be conducted. A revised estimate for the modifications/interfaces may be provided at the conclusion of the assessment. Customer may elect to cancel or proceed with the modifications/interfaces based on the revised estimate.

Capabilities included in the initial scope:

    a)   Custom Software/Interfaces

        With New World providing consultation, **Customer** is responsible for obtaining technical contacts and/or technical specifications from the third parties involved.

    (1)   High Plains Interface:
          • Two-way interface between High Plains and Aegis CAD.NET (See attached)

2. **Methodology to Provide Enhancements and/or Custom Software**

    a)   Definition of New World's Responsibility

    This project includes the following activities to be performed by New World.

    (1)   Review of required features with **Customer**. Only items identified in Paragraph 1 above will be provided in this implementation plan.

    (2)   Preparation of Requirements Document (RD) to include:
        • Detailed description of the required feature
        • menu samples
        • screen samples
        • report samples

    (3)   Programming and programming test.

    (4)   On-site training, testing and/or other support services at the Daily Rate.

For modification requiring over seven (7) days of work, New World utilizes a design document procedure [see 2(b)*(1)* below]. For smaller modifications, New World uses a Request For Service (RFS) procedure. Both procedures are reviewed with **Customer** at a pre-installation planning meeting. The RFS procedure utilizes a form with a narrative description and supporting documentation if applicable to define the work to be done.

Exhibit G / CUSTOMER REQUESTED STANDARD SOFTWARE ENHANCEMENTS / MODIFICATIONS AND / OR CUSTOM SOFTWARE

b) Implementation Schedule

	Activity	Targeted Time Period
(1)	Complete Design Review with **Customer** Staff. **Customer** agrees to be reasonable and flexible in not attempting to design the modifications to be more extensive than called for in the scope (cost and schedule) of this project.	To be determined
(2)	New World submits completed RD to **Customer.**	To be determined
(3)	RD is accepted and signed off by **Customer** (no programming will be done by **New World** until the formal sign-off and **Customer's** authorization to proceed in writing).	To be determined
(4)	**New World** completes programming from RD and provides modified software to **Customer.**	To be determined
(5)	Software Modification Acceptance Test based on RD.	To be determined

c) **Customer's Responsibility**

All **Customer** requested changes after RD sign-off must be documented by **Customer** and authorized in writing including potential costs, if any. Additional changes will most likely delay the schedule and may increase the cost.

REQUEST FOR ESTIMATE (RFE)

Customer Name: Grand Junction, CO

Requested By: Doraine Fitzgerald

Application: CAD Interface

Requested Date: 11/7/13

Practice Manager: Kevin Pearson

Completed Date:

Project Manager/Customer Care Manager Completes 1 thru 3

1) Short Description of Software Enhancement of Modification	The purpose of the interface is to update specific information from NWS CAD to High Plains and to update specific information from High Plains to CAD in a multi-jurisdictional environment
2 Interface? If yes, provide the following:	Yes
a) Data Source for Interfaces	High Plains
b) Target Source for Interfaces	New World CAD
c) Interface Direction	2-way
d) Batch or Interactive Interface	Interactive
e) Preferred File Type	Unknown
f) Preferred Data Formats	Unknown
g) 3ᴿᴰ Party Requirements	

3) Detailed Description (Include 3ᴿᴰ Party Contact Information if Available AND Customer Contact Information)	High Plains, 303-721-8100, Mark Schelmie or Casey Saegin
	
	From CAD to High Plains
	☐ In real time, information on a CFS where a Fire/EMS Unit is dispatched, the CFS Information is exported to a file. Any updates, including Status changes of:
	  o Dispatched,
	  o enroute,
	  o on scene,
	  o at patient,
	  o to hospital,
	  o at hospital and
	  o cleared,
	
	would then trigger an export of the following information as an XML file:
	• Incident Number
	• CFS Number

	• CFS ID • FDID • Original Incident Type • Location Type

- Common Name
- Alarm Date/Time
- First Unit Arrival Date/Time CIMS: Page 3 CIMS: 1521958
- Last Unit Cleared Date/Time
- Alarm Level
- Shift
- Last Date Changed
- Changed User
- Station
- District
- Quadrant
- Nature of Call
- Call Source
- Priority
- End Dispatch Date/Time
- First Patient Contact Date/Time
- Call Open Flag
- Full Address
- Address House Number
- Address Street Prefix
- Address Street Name
- Address Street Type
- Address Street Suffix
- Cross Street Prefix
- Cross Street Name
- Cross Street Type
- Cross Street Suffix
- Latitude
- Longitude
- Address City
- Address Zip
- Address Zip 4
- Address Qualifier
- Narrative (Line by Line)
- Apparatus Information (One Node for each Unit)
- Unit Type
- Dispatch Time
- Arrival Time
- Enroute Time
- Clear Time
- Enroute Hospital Time
- At Hospital Time
- Clear Hospital Time
- Unit Number
- Main Use
- Primary Unit Flag
- Assigned Personnel
- Full Name

- Name Suffix CIMS: Page 4 CIMS: 1521958
- Assignment
- ID Number
• Mutual Aid
- Mutual Aid Type
- Mutual Aid FDID
- Mutual Aid Incident Number
- Notified Date/Time
- Arrival Date/Time
- Cleared Date/Time
• Fire Controlled Date/Time

From High Plains to CAD:

☐ Information from High Plains to NWS CAD would be imported via a Web Service.

☐ Interface will create or update personnel records as they are sent from High Plains. The interface will match personnel based on the ID Number in New World compared to the ID from High Plains.

☐ Each update will include the most current staffing/unit information

☐ Each update will add or remove personnel from units in New World CAD unit maintenance. This does not include on and off shifting.

☐ Apparatus Information, including personnel on it, will be sent from High Plains to NWS CAD to determine routing and response information, based on personnel and apparatus capabilities to fill the following New World Fields:
o Shift
o FDID
o Station
o Unit (Apparatus)
o ID #
o First Name
o Middle Name
o Last Name
o Status
o Personnel Skills

☐ Additionally, from High Plains to CAD:
o Premise information in High Plains will be linked by Businesses in NWS via business number. If a premise record is pushed to NWS and no business exists, a new Business jacket will be created, and information, including business number will be pushed back out to High Plains at next update.
o Fields included are as follows:
▪ Business Number
▪ ~~ORI~~
▪ Address
▪ Phone Number
▪ Phone Number Type
▪ Soundex Encoded Name

- ▪ Seasonal
- ▪ District
- ▪ Zone
- ▪ Business Class
- ▪ Sub Class
- ▪ Description
- ▪ Year Started
- ▪ Twenty Four Seven
- ▪ Business Contact
- ☐ Contact Name
- ☐ Primary Contact Flag
- ☐ Position or Title
- ☐ Phone Number or Email
- ☐ Contact Type

Specific fields referenced above are from New World's MSP CAD system. New World will attempt to handle all of the data elements above, but if they are not available in CAD Enterprise, we will not be able to support them in the interface. No additional fields will be added to CAD Enterprise for this interface.