CITY OF GRAND JUNCTION JOB ANALYSIS QUESTIONAIRE

Is this	s a group questionnaire	e? 🗌 Yes 🕅 No	If yes, ple	ase list all employ	vee names
		5 all h	J 55.0, P20	ase list all emplo	yee names.
	E i s	A	F 11		40 F 10 10 10 10 10 10 10 10 10 10 10 10 10
Divis	ion: Administration		Departm	ent: Fire	10
	<u>Fo</u>	r Individual Que	estionnaire	es Only:	
Employ	ee Name:	Howard	Ј	ohn	С
		(Last)		rst)	(Middle Initial)
urrent	Classification Title:	EMS Divison Chi	ef		
Division	Administration		Departme	nt Fire	
otal Le	ength of Time with org	ganization	24 Year	s 5 months	
otal Le	ngth of Time in Curre	ent Position	2 Years	5 5 months	
ssigned	d Hours/Week:; from	08:00 t o 5:00		Assigned Days/V	Veek 5
mail: j	ohnh@gjcity.org		Work Phon	e: 244.1412	
•	Immediate Superv	visor:	Imme	diate superviso	or reports to:
ame:	Jim Bright		Name:	Ken Watkins	
tle:	Deputy Operati	ons Chief	Title:	Fire Chief	
ork ione	244.1466		Work Phone:	244.1415	
		g			

II. POSITION INFORMATION

1. **POSITION SUMMARY**: This section asks for a short paragraph, one to three sentences, regarding the purpose of your position and/or your primary responsibilities. This summary helps us to quickly understand the essence of your job. Usually it is better to write this after you have completed the remainder of the questionnaire. Briefly describe what you consider to be the major purpose or objective of the job. Simply stated, what are you attempting to accomplish in your position?

Example:

Computer Support Technician

Summary:

To operate, maintain and repair computer equipment and to provide technical

assistance to users.

Provides Administrative oversight and support for the delivery of Emergency Medical Services in Grand Junction and surrounding areas. This includes first response and transport services for both the 911 generated calls and also "non-emergent" services.

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2. SUPERVISION & ORGANIZATIONAL RELATIONSHIPS.

a. The chart below asks for your specific supervisory responsibilities. If a duty statement applies to you, please check the box under the "Yes" column and then indicate the number of employees for which you are responsible to the right of the statement.

Yes	Duty	Number of Employees
	I do not officially supervise other employees (sign performance reviews).	
\boxtimes	I evaluate and sign performance reviews of other full-time employees.	1
\boxtimes	I evaluate and sign performance reviews of part-time, temporary or contract employees.	8-12
\boxtimes	I instruct other employees in methods or procedures needed to carry out their job (how to carry-out their assigned duties).	116
\boxtimes	I make work assignments for others.	4
\boxtimes	I make hiring and hiring pay recommendations.	16-20
	I make hiring and hiring pay decisions.	1
	I recommend termination for poor performance.	n _a n pala
\boxtimes	I provide advice to peers that they must consider carefully before making a decision.	4
\boxtimes	I provide information to supervisors/management that they use in making a decision.	2

b. Complete the organization chart below. This chart will help us to understand your job in relation to others in your department. Please use titles and not names. Fill in the applicable position titles: (1) your coworkers, employees you work with and who also report directly to your supervisor; and, (2) your subordinates, any employees you supervise directly. List only those jobs over which you have full managerial/supervisory authority (i.e. complete and sign performance evaluation.) Do not list employees supervised by your subordinate supervisors.

YOUR COWORKERS' JOB TITLES

Battalion Chief	EMS Senior Administrative Assistant
Training Officer	EMT-B (Seasonal)
1 1 2	Paramedic (Seasonal)

Seasonal/Temp 8-12

Please indicate the nature of the group supervised and the number supervised

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Part-Time

Full Time 1

Contract

Volunteer

YOUR DIRECT REPORTS' JOB TITLES

c. Describe with whom, or with what departments/organizations, you have regular contact.

1. Inside your organization (other City Departments):

Title of Person or Department	How Often	For What Purpose	
Ex: Peers, Subordinates			
Line Fire Personnel	Daily	EMS related functions,	
Command Staff	Daily	Management related contacts	
Administrative Staff	Daily	Management related contacts	
AIM Group (Other second tier managers in other departments	Biweekly	City wide management related	
Human Resources	Several times per week	Recruitment, management issues	
Information Services, Purchasing, Fleet, etc.	Several times per week		

2. Outside your organization:

2. Outside your digamzation.				
Title of Person or Organization	How Often	For What Purpose		
Ex: Vendors, Gen. Public				
County Medical Director	Several times per week	Clinical oversight purposes		
County EMS Coordinator	Several times per week	To coordinate with County resources		
Emergency Department Physicians, Emergency Departments	Monthly	Serve as Liaison with Emergency Departments and their staff		
Community, County, and regional EMS Committees to include QA, Dispatch Review, NWRETAC, Training/Education, etc		Coordination of EMS programs with other agencies and enties in the county and regions		
Facilities we serve (skilled nursing facilities, Psych Hospital, Detox Center, Hospitals, Assisted Living, etc.	Weekly	Coordination of EMS services with facilities and their staffs		
Vendors, General Public, Training Centers	Daily !	Purchasing contacts/ Public questions, complaints, compliments, education/ Training coordination, field internship coordination for EMS students.		

3. ESSENTIAL DUTIES.

The list of essential duties helps us to understand those duties which are the primary reasons why your position exists. For clarification, please refer to the examples provided below.

Essential Duties: Those duties that make up at least 5% of your time. Please provide enough detail so that someone who may not be familiar with your job will have a clear understanding of what it is that you do. For example, do not simply state "prepares reports", but state "prepares reports such as status reports, staff reports", or other type of report(s) you may prepare. Also, please use action verbs such as prepares, calculates, operates, etc., to start off each statement. Do not use acronyms in your description. Examples are shown below. Use additional sheets if needed.

Decisions Required: List the decisions you make to carry out the essential duties.

Frequency: Indicate how often you perform each duty -D = daily, W = weekly, M = monthly, Q = quarterly, A = annually, or O = occasionally.

Percent of Time: Indicate how much of your time you spend on each task. The total of these percentages **should not be more than 100%.** Example: Sally conducts property value estimates 20% of the time, it may mean she spends one day out of five on that task, or that she spends around two hours each day. These need only be estimates so do not spend a great deal of time trying to come up with an exact percentage. The percentages of **all** duties should equal 100% over a one year period of time.

Essential Duties	Decisions Required	Frequency	% of Time
EXAMPLES:			
Prepares monthly newsletters by gathering information, writing copy, editing, preparing for publication and overseeing distribution.	Articles to include, editorial changes, graphics, layouts	М	25%
Performs inventory spot checks and monthly counts of supplies in warehouse.	When to check supplies	М	10%

	List of Essential Duties	Decisions Required	Frequency: D = Daily W = Weekly M = Monthly Q = Quarterly A = Annually O = Occasionally	% of Time Spent (Not to exceed 100%)
1	Ensures that all GJFD personnel meet state and county and departmental EMS training and certification standards. Ensure all EMS personnel meet high clinical performance competencies/.	Setting training curriculum, schedules, measuring, reporting, and remediation.	Daily	10%
2	Oversight of GJFD Quality Assurance Program to include oversight of the EMS Shift Coordinators in their audit of all patient care reports generated in the system, setting standards for compliance, handling com/plaints, coordinating complaint followup with line supervisors	Judging clinical EMS competencies for all GJFD line personnel, integrating program with that of the Medical Director and developing comprehensive approach with the EMS Shift Coordinators	Daily	10%

3	Oversight of GJFD EMS record keeping within the records management system	Design of system compentents, training oversight of personnel in the records system, implementation of standards.	Daily	5%
4	GJFD liaison to dispatch for EMS related dispatching policies/procedures	Setting standards, implementation of policies, improving efficiency of responses	Weekly	5%
5	Reporting; County Response Time Compliance, County required monthly reports, Dept., City and County specialized reports, Controlled Drug tracking, personnel certification/compliance reporting, State and national EMS data submission. Oversight of EMS billing reports.	How to effectively track EMS activity,	Daily	5%
6	Oversight of interfacility and long distance EMS transfort services and event standby services to include our contract for non-emergent dispatching services with a Denver area private dispatch center	Staffing, planning, contracts, scheduling, equipment needs, training, liaison with facilities and our private dispatch provider, includes ride alongs and occasional ambulance staffing	Daily	10%
7	Oversight of EMS billing both internally with the EMS Senior Administrative Assistant and externally with our private billing company.	Contract oversight, policy development, ensuring effectiveness and efficiency of our billing program. Ensuring compliance with Federal and State laws and industry standards. Recommending fee schedules.	Daily	5%
8	Ensuring Compliance with county and federal regulations, such as confidentiality, County Resolution requirements, and Medicare/Medicaid rules	Setting Departmental policies, training, and enstring record security. Serve as the Departments HIPAA Compliance Officer. County; ambulance licensing, fees, personnel requirements, record keeping, etc.	Weekly	5%
9			Select	

		DI '		
10		Planning, quality		
		assurance practices,		
		training and continuing		
	Oversee and coordinate EMS Field Supervisors	education coordination,		
	(three; one per shift) and the EMS Senior	implementing customer		5%
	Administrative Assistant	service initiatives, and		4
		maintaining and		
	1 10	enhancing our equipment		11
		and medical supplies	Daily	
11		Contract oversight.		
	Administrative oversight of the department's	Budget oversight, record		
	Administrative oversight of the department's	keeping, Includes		
	medical surveillance program with our outside	oversight of our exposure		5%
	contractor (St. Mary's Hospital Occupational	prevention, tracking and	la l	
	Medicine)	followup procedures and		
		training.	Weekly	
12		Involves an annual	SV.	
12	-	selection process of		
		qualified candidates,		
		budget oversight, liaison	2 - 4 '	-
	a x a ng	with college programs,		
	Oversight of Paramedic training process for	and resolving scheduling		11
	incumbant employees and contract oversight with	issues. Serve as liaison	4	
	various EMS Training Centers for the field	with the various colleges		5%
	internship services we provide to all levels of	and training centers for		370
	EMS students	student ride along		
	LIVID Students	scheduling, ensuring	in a man	
1.0		prerequisites are met, and	W	
		ensuring students are		
	20 a 1 " a 1 a 1 a 1 a 1 a 1 a 1 a 1 a 1 a	obtaining quality training		
	o' * 1	and feedback.	Monthly	
		and reedback.		
13			Select	
14	4 2.	Includes our three	41	
		hospitals, Hospice,		
	Ambulance constracts oversight	medical flight programs,	=	5%
	1 miodianoc confudeta oversigni	skilled nursing facilities,		370
		and our billing and		
		dispatching contracts	Weekly	
15		Includes planning		
10	,	(consensus building),		
		budget oversight, grant		п
		proposal development,		
	EMS Equipment and supply procurement	inventory management		10%
	71 1	and in the case of our		
	1 1	controlled drugs,		
		compliance with federal		
	a a second	regulation.	Daily	
		rogulation.	responsible to the second seco	V

16	Representative of GJFD for, City, local, county, and regional EMS groups and committees	Command Staff, City Managers group, Mass Casualty group, NWRETAC, Emergency Hold Task Force, QA Committees, State EMS Section activities, Conference and Training program planning committees, Physician groups at each hospital, etc.	Weekly	10%
17	Uniform Committee	Coordinate committee as chair person	Daily	5%
18			Select	t:
19			Select	

4. REQUIRED KNOWLEDGE AND SKILLS.

This section helps us to understand the types of knowledge and skill you would need to perform your job at the entry level. Those items you list are those required and not what you might necessarily know or are able to do after being in the position for a number of years.

Knowledge: refers to the possession of concepts and information gained through experience, training and/or education and can be measured through testing.

Skills: refers to the proficiency which can be demonstrated and are typically manual in nature and/or can be measured through testing.

The knowledge and skills that you list in the following section must refer to the Essential Duties you listed in Section 3.

Duty #	Knowledge – Skills
2,4,5,10,11,12,15,16	Paramedic Level Certification and associated knowlegde and skills
1,2,3,5, 6, 7, 8,10,11,12,14, 16	Associate's Degree in Fire Science, EMS, Public Administration or related field
1, 2, 5, 8, 10, 11, 12, 16	EMS/Fire Instructor Certification
2, 5,7,10,11,12,14,16	Fire Officer I Certification
All	Seven years of fire suppression, prevention, and emergency medical response experience
All	Three years of administrative and supervisory experience
1, 2, 3, 4,5,6, 7,9,10,11, 12, 14, 15, 16, 17	Operational knowledge of computer programs to include MS Word, Xcel, Powerpoint, and other specialized programs including our Records System, Dispatch CAD and Priority Dispatch, networking applications, and the internet.
1,2,3,5,8,12,15,16	Knowledge of availbable local, county, state, and federal resources and processes
All	Communication Skills; orally and in writing
1,2,4,5,10, 11, 12, 15, 16	Working knowledge of emergency equipment, communications equipment, training adjuscts, and medical procedures
All	Knowledge of emergency medical system design, implementation processes,

	operational requirements, quality assurance practices and trends	
1,2,3,4,5,6,7,8,10,11,14,15,16	Knowledge of budgeting principles, data analysis, laws and regulation	

III. EDUCATION, EXPERIENCE, AND EQUIPMENT

1. EDUCATION: What level of education do you have and what minimum level of education do you believe is needed to satisfactorily perform your job at entry level? Check the level that applies to your job:

You Have	You Need	
	. □,	Less than High School Diploma or equivalent (G.E.D.) (ability to read, write, and follow directions)
		High School Diploma or equivalent (G.E.D.)
		Up to one year of specialized or technical training beyond high school
		Associate degree (A.S., A.A.) or two-year technical certificate
\boxtimes		Bachelor's degree
		Other (explain):
\boxtimes		Paramedic Certification, Fire Officer I, Fire Instructor/EMS Instructor
		Certification,

2. EXPERIENCE: What kinds of experience do you have, and what minimum kinds of experience are needed to enter your job at entry level?

Type of Experience

You Have	You	ır Time	You Need	T	imum ime uired
Line Experience including EMS response	12	years	Line Experience including EMS response	7	years
Supervisory/administrative Experience	13	years	Supervisory Experience	3	years
EMS experience total	32	years	EMS experience	7	years
Page 11 of 19			Fox Lawson & Assoc	iates LLC	

- a. What field (s) should training or degree be in? EMS Management, Business Administration, Public Administration, Fire Science, or related field
- **3. SPECIAL REQUIREMENTS:** List any registrations, certifications or licenses that are **required** for you to hold your position. Be specific and do not abbreviate words or use acronyms.

Paramedic Certification, Drivers License, Fire Officer I, Fire Instructor I or EMS Instructor Certification, Advanced Cardiac Life Support Certification,

4. MACHINES, TOOLS AND EQUIPMENT. List any machines, tools or equipment used in your work and indicate the frequency and time spent using each. The machines, tools and equipment must refer to the Essential Duties you listed in Section 3.

Duty #	Machines, Tools, Equipment	Frequency/Time
1,10,12,15, 16	EMS machines and equipment,	daily
all	Computer equipment\	daily
1,2,10,12, 16	Training adjuncts	monthly
1,6,10	Fire Department apparatus/ambulances	monthly
		E :
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		n 1 2
		a = n= 5
		T.
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5. DECISION-MAKING & JUDGMENTS.

- a. Describe three types of important decisions and judgments you make regularly and independently in the performance of your duties.
- 1. Budget management decisions related to EMS
- 2. EMS Planning decisions
- 3. Policy related to EMS Issues

IV: AMERICANS WITH DISABILITIES ACT REQUIREMENTS

1. PHYSICAL ACTIVITIES/REQUIREMENTS.

This section helps us understand the physical activities and requirements that are absolutely necessary for you to be able to do in order to perform your job. Please list the frequency and the importance of each of the physical requirements listed in this section. These physical activities/requirements will help in ensuring the City of Grand Junction remains in compliance with the Americans with Disabilities Act.

The City of Grand Junction is required to document any physical requirements in order to legally defend restrictions that are imposed. The definitions for the physical activities/requirements are taken directly from the guidelines established by the federal government. Your answers in this section will not affect how your job is classified.

Frequency

Importance

How frequently is the activity performed?

How important is the activity in accomplishing the job's purpose?

0 - Never

1 - Annually

2 – Quarterly (at least 3 per year) 3 – Monthly (at least 8 per year)

4 - Weekly (at least 3 per month)

5 - Daily (at least 3 per week)

0 – Not Important

1 - Somewhat Important

2 - Very Important

3 - Extremely Important

Physical Activity	Frequency	Importance	Duties
Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles and the like, using feet and legs and/or hands and arms. Body agility is emphasized. This factor is important if the amount and kind of climbing required exceeds that required for ordinary locomotion.	3Monthly	1Somewhat Important	1,10,15
Balancing: Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow, slippery or erratically moving surfaces. This factor is important if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium.	1Annually	1Somewhat Important	1
Stooping : Bending body downward and forward by bending spine at the waist. This factor is important if it occurs to a considerable degree and requires full use of the lower extremities and back muscles.	3Monthly	1Somewhat Important	1,6
Kneeling : Bending legs at knee to come to a rest on knee or knees.	1Annually	1Somewhat Important	1
Crouching: Bending the body downward and forward by bending leg and spine.	1Annually	1Somewhat Important	1
Crawling : Moving about on hands and knees or hands and feet.	0Never	0Not Important	
Reaching: Extending hand(s) and arm(s) in any direction.	5Daily	1Somewhat Important	1,6
Standing : Particularly for sustained periods of time.	3Monthly	1Somewhat Important	1,6,12
Walking : Moving about on foot to accomplish tasks, particularly for long distances.	3Monthly	1Somewhat Important	1,6,12
Pushing: Using upper extremities to press against something with steady force in order to thrust	1Annually	1Somewhat Important	1

forward, downward or outward.			
Pulling : Using upper extremities to exert force in			
order to draw, drag, haul or tug objects in a	1Annually	1Somewhat Important	1
sustained motion.	0		
Fingering : Picking, pinching, typing or otherwise			
working, primarily with fingers rather than with	5Daily	2Very Important	all
the whole hand or arm as in handling.	0 Daily	2very important	an
Grasping : Applying pressure to an object with the	4Weekly	1Somewhat Important	1
fingers or palm.	,		
Lifting : Raising objects from a lower to a higher	= 1		
position or moving objects horizontally from		0.00	
position-to-position. This factor is important if it	2 Monthly	Q. Marry Immortant	1.6
occurs to be a considerable degree and requires the	3Monthly	2Very Important	1,6
substantial use of the upper extremities and back			
muscles.			
Feeling: Perceiving attributes of objects, such as			
size, shape, temperature or texture by touching the	3Monthly	2Very Important	1,6
skin, particularly that of fingertips.	0-Wollding	2very important	1,0
means of the spoken work. Those activities in	F 70.11		44
which they must convey detailed or important	5Daily	2Very Important	all
spoken instructions to other workers accurately,			
loudly, or quickly.			
Hearing: Perceiving the nature of sounds with no			
less than a 4db loss @ 500 Hz, 1,000 Hz and 2,000			
Hz with or without correction. Ability to receive			
detailed information through oral communication,	5Daily	2Very Important	all
and to make fine discriminations in sound, such		J	
as when making fine adjustments on machined			
parts.			
Seeing: The ability to perceive the nature of			
objects by the eye. Seeing is important for			
hazardous jobs where defective seeing would result			
in injury and also jobs where special and minute			
accuracy, inspecting and sorting exist. A high			
degree of visual efficiency, placing intense and			
continuous demands on the eyes by moving			
machinery and other objects are also considered	5Daily	1Somewhat Important	all
important. Other important factors of seeing are	o Dany	1 Somewhat important	an
acuity (near and far), depth perception (three	•		
dimensional vision), accommodation (adjustment of			
lens of eye to bring an object into sharp focus),			
field of vision (area that can be seen up and down			
or to the right or left while eyes are fixed on a given			
point) and color vision (ability to identify and			
distinguish colors).			
Repetitive Motions: Substantial, repetitive			
movements (motions) of the wrists, hands, and/or	5Daily	1Somewhat Important	all
fingers.	o Dany	1 Somewhat miportant	an

Sedentary Work: Exerting up to 10 pounds of			
force occasionally and/or a negligible amount of			
force frequently or constantly to lift, carry, push,			
pull or otherwise move objects, including the	5Daily	1Somewhat Important	all
human body. Sedentary work involves sitting most	Duny		an
of the time. Jobs are sedentary if walking and			
standing are required only occasionally and all			
other sedentary criteria are met.			
Light Work: Exerting up to 20 pounds of force			
occasionally, and/or up to 10 pounds of force			
frequently, and/or a negligible amount of force	5Daily	1Somewhat Important	1,6,12
constantly to move objects. If the use of arm	-		
constantly to move objects. If the use of arm			

and/or leg controls requires exertion of forces greater than that for Sedentary Work and the worker sits most of the time, the job is rated for Light Work.			ï
Medium Work : Exerting up to 50 pounds of force occasionally, and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.	4жеекіу	1Somewhat Important	1,6,12
Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.		2Very Important	1,6,12
Very Heavy Work : Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.	Select	Select	

2.	WORKING	CONDITIONS.
- T	AA CATATATA CA	

The working conditions section helps us to understand the physical environment you are subjected to while performing your job duties. This section does not apply to conditions like an old office building but only those factors that have to do with the job itself. In this section, please place an X by the condition that applies and one under the frequency that is most appropriate. The condition should be unique to your job and not generally applicable to all employees with the organization. Please note, there is a choice for "Does Not Apply," if most of your work is in an office setting.

\boxtimes	Does	Not	Apply
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Condition	Less than 25% of the time	25-50% of the time	More than 50% of the time
Hazardous physical conditions (mechanical parts, electrical currents, vibration, etc.)			
Atmospheric Conditions (fumes, odors, dusts, gases, poor ventilation)			
Hazardous materials (chemicals, blood and other body fluids, etc.)			
Extreme temperatures			
Inadequate lighting			
Work space restricts movement			
Intense noise			
Travel			
Environmental (disruptive people, imminent danger, threatening environment)			

V: EMPLOYEE, SUPERVISOR, AND DEPARTMENT HEAD SIGNATURES

ADDITIONAL COMMENTS

Are there any additional comments you would like to make to be sure you have described your job adequately? (Use additional sheets if necessary).

EMPLOYEE CERTIFICATION

I certify that the above statements and responses are accurate and knowledge.	complete	to the best of my
Signed: John Haward	Date:	12/31/08

TO BE COMPLETED BY THE IMMEDIATE SUPERVISOR AND DEPT. HEAD

This section is to be used by the Supervisor to note any additional comments, additional duties or disagreements with any section of the questionnaire. The Supervisor should not change anything written by the individual filling out the questionnaire nor should they address any performance issues. Please remember that this questionnaire is intended solely for the purpose of accurately describing the job in question. Supervisors, please review the entire JAQ for completeness and accuracy. If there are sections that are not complete or are incorrect, please fill in the blanks when you review the questionnaire with the incumbent. If you disagree with any information provided or believe some information is missing, indicate below the question number and your comments. Please note the form should have all three signatures to ensure all have read the questionnaire.

Question No.	Comments
111.1	Recommend that a person needs a Bachelois degree for
111.3	Recommend Nams ICS Cratification - 100, 200, 300, 700, 800

Please check the appropriate statement: ☐ I agree with the incumbents' position questionnaire as written. ☐ The above modifications have been discussed with the incumbent, and the incumbent agrees with these modifications. ☐ The above modifications have been discussed with the incumbent, and the incumbent disagrees with these modifications. ☐ I have noted the modifications made by my supervisor in the Comments Section above. ☐ Date: 12 16 8 ☐ Date: 12 31/28 ☐ Date: 12 31/28 ☐ Date: 12 31/28 ☐ Date: 12 31/28 ☐ Date: 12 31/28

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE. AFTER YOU OR YOUR GROUP HAS COMPLETED YOUR PORTION OF THE QUESTIONNAIRE, PLEASE SUBMIT THE QUESTIONNAIRE TO YOUR SUPERVISOR FOR REVIEW, SIGNATURE, AND COMMENT. YOUR SUPERVISOR WILL SUBMIT THE COMPLETED QUESTIONNAIRE TO YOUR DEPARTMENT HEAD.

Signature:

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