



Purchasing Division

ADDENDUM NO. 1

DATE: September 3, 2015
FROM: City of Grand Junction Purchasing Division
TO: All Offerors
RE: Credit Card, Check Readers/Verification, and Online Payment Services RFP-4103-15-NJ

Offerors responding to the above referenced solicitation are hereby instructed that the requirements have been clarified, modified, superseded and supplemented as to this date as hereinafter described.

Please make note of the following clarifications:

1. **Question 1:** "...please confirm if Tyler Eden Finance & Cashiering is currently being used or if this is what they are looking to move towards using, also please confirm if Tyler Technologies is the name of the manufacturer."
Response: Tyler Eden Finance & Cashiering is currently being used. Tyler Technologies is the name of the software company. Eden Finance & Cashiering is the product name.
2. **Question 2:** "First, who is the incumbent for this contract?"
Response: We currently use PayPal for online payments. Wells Fargo is our credit card services provider.
3. **Question 3:** "On a scale of 1 to 10 with 1 being extremely unhappy and 10 being extremely happy, how would you rate the incumbent?"
Response: Ratings of the incumbents differ from each staff member perspective. Our group will make our vendor decision based on the parameters listed in Section 6.2 of the Original Solicitation.
4. **Question 4:** "Are you using a convenience fee or are you absorbing the cost?"
Response: Convenience fees are either absorbed by the County or charged to customers, depending on the department.
5. **Question 5:** "Do you currently offer e-bill presentment?"
Response: We currently have very limited e-bill presentment. We hope to expand e-bill presentment substantially.
6. **Question 6:** "What is the average dollar amount of your transactions?"
Response: Please refer to the Original Solicitation, Attachment B.
7. **Question 7:** "How many transaction occur electronically per month?"

Response: Please refer to the Original Solicitation; Attachments B and C. Internet payments are currently very minimal.

8. **Question 8:** “What is the dollar amount processed per month?”

Response: Please refer to the Original Solicitation, Attachments B and C.

9. **Question 9:** “Which department do you anticipate using the greatest volume of electronic transactions?”

Response: Please refer to the Original Solicitation, Attachments B and C.

10. **Question 10:** “Are you interested in PIN debit?”

Response: Yes, we expect to accept PIN debit cards.

11. **Question 11:** “...are you currently accepting online payments (if so, how many are credit card, how many are ACH)?”

Response: We are currently accepting online payments, both via eChecks and credit cards.

12. **Question 12:** “You confirmed in your previous email yesterday that Tyler Eden Finance & Cashiering is currently being used. Is this being used at all locations?”

Response: Tyler Eden Finance & Cashiering is the County's core financial software system for all departments, except for Recording and Planning departments. Section 4.3 names departments that will not accept credit cards in this scope, and which use other payment systems.

13. **Question 13:** “Can you tell me what portion or % of the online payments are credit cards and the other portion ACH?”

Response: We have not had any online ACH payments.

14. **Question 14:** “Please provide a copy of the contract document mentioned within the RFP.”

Response: See answer to Item #77 of this Addendum 1.

15. **Question 15:** “Please clarify delivery of services. #14 – “services must be installed within 30 days of contract signing” and #55- “provide and installterminals by Oct 1.” Please clarify the difference in these timeline requirements.

Will there be any allowance in the 30 day timeline if services require file transmission testing, integration of multiple systems and website interface validation and verification?

Response: Terminals in existing locations should be installed by October 1st. The web online shopping framework/functionality must be available within 30 days.

16. **Question 16:** “page 18 4.7 – “the contractor shall provide a listing of all Colorado local government clients, serviced currently as well as terminated in the last two (2) years.” As a standard practice to protect current or prior client information we only provided references with their approval and authorization. We would not be able to provide “all” Colorado clients if they have elected not to have information released. We can provide the requested 5 (five). Will this meet your requirement?”

Response: Please provide references to all Colorado clients that have given your company permission to do so.

17. **Question 17:** “What is the current number of online payments received on a monthly basis?”

Response: Less than 10 per month.

18. **Question 18:** “What is the expected adoption rate of other departments to start offering online payments? Please provide an estimate of the number of payments that could be processed online if other departments accept this payment option.”
Response: There are 26 different County departments that may participate in offering online payments to customers. It is the County’s goal to provide e-payment options to as many services as possible.
19. **Question 19:** “Please advise which departments will be processing cards with a convenience/service fee?...and please indicate if they will operate in a face to face environment (card present), mail order or telephone order (card not present), or internet (e-commerce) environment? If multiple environments/locations please indicate transaction volumes for each type i.e. face to face, mail order etc.”
Response: Convenience fees are either absorbed by the County or charged to customers, depending on the department. This pertains to all types of transactions. Credit card volume estimates are provided in Attachment B of the RFP.
20. **Question 20:** “Can you provide what the amount of the convenience/service fee is that is currently being charge for each location?”
Response: No, this information will not be released.
21. **Question 21:** “The RFP indicates that most locations are using a terminal, and the possibility of interfacing with the “Tyler Eden” system is there any other software being used? If so, please include the name of the software and version number of the product?”
Response: Tyler Eden 5.13.1.2, Tyler Technologies
Trakit 2-14.10.1.0, Sungard Public Sector
WasteWork-SQL 1.449, Carolina Software, Inc
Shelter Buddy (latest ver.), Shelter Buddy.
TriTrack CRM 2011, TriBridge
Oncore, Harris (to be replaced in 2016)
EventPro, Event Pro
22. **Question 22:** “At how many locations are you considering using electronic check service?”
Response: There are 26 different County departments that may participate in offering online payments to customers. It is the County’s goal to provide e-payment options to as many services as possible.
23. **Question 23:** “How many point of sale locations anticipate will need terminals & check readers?”
Response: Initially, 11. : There are 26 different County departments that may participate in offering credit payments to customers. It is the County’s goal to provide automated payment options to as many services as possible.
24. **Question 24:** “Can you provide us with your most recent merchant services statements for each location, so we can analyze them and see how the county is currently qualifying transactions?”
Response: No, this information will not be released.
25. **Question 25:** “Attachment A:... Item #14 – “Services must be installed within 30 days of contract signing.” Is there any allowance with this timeline for services that require file transmission and system testing?”

Response: Terminals in existing locations should be installed by October 1st. The web online shopping framework/functionality must be available within 30 days.

26. **Question 26:** “could you please clarify the following:

Contractor must provide a responsive web payment interface for mobile devices.”

Response: We anticipate users making payments to the County via their mobile devices. A professional and reliable web payment interface for all viewing environments is required.

27. **Question 27:** “Why is the County of Mesa going out to bid at this time?”

Response: Purchasing Policy requirements, PCI changes, and new CHIP requirements.

28. **Question 28:** “How many merchant accounts is processed under today?”

Response: 5

29. **Question 29:** “Does the county anticipate accepting American Express along with Visa, MasterCard, and Discover?”

Response: Yes

30. **Question 30:** “Are you interested in accepting payment via echeck (ECA for over-the-counter, Internet Check Acceptance for online)?”

Response: Both

31. **Question 31:** “If accepting or interested in accepting payment via check please provide the number of transactions and sales volume processed annually by each check acceptance methods Web, POS, and Phone?”

Response: We have yet to collect an e-check payment.

32. **Question 32:** “If interested in accepting payment via echeck what percentage of the echeck transactions are business checks?”

Response: We have yet to collect an e-check payment.

33. **Question 33:** “If interested in accepting payment via echeck are you looking for a warranty/guarantee program?”

Response: Yes, please provide this option.

34. **Question 34:** “Is it your business policy to require:

Checks be imprinted with name (no starter checks)

Address , imprinted or written

Phone #, imprinted or written

Driver’s license or other form of ID

Response: Requirements differ by department. All departments require checks to include an imprinted name, address and phone. Only one department requires a Driver’s license.

35. **Question 35:** “What % of your total check volume consists of corporate (9”) checks?”

Response: We do not have this information as we do not track this.

36. **Question 36:** “What is the total volume by # and \$ of returned items from the bank (before collections)? Please breakdown returns by reason code, ie. NSF/Uncollected, Stop Payment, Refer to Maker, etc.”

Response: Approximately, 150 NSF checks for a total of \$140,000 per year. We do not have a breakdown of these, however almost all are NSF.

37. **Question 37:** “Are returned checks re-deposited?”

Response: Yes

38. **Question 38:** “Are checks returned to a consolidated return account or to the banks at which they are deposited?”

Response: The checks are returned to the Treasurer by our operating bank. The Treasurer then forwards the checks to the respective departments for collection.

39. **Question 39:** “Are checks returned to the store location, corporate headquarters or directly to the collection agent?”

Response: The checks are returned to the Treasurer by our operating bank. The Treasurer then forwards the checks to the respective departments for collection.

40. **Question 40:** “Do you have the need to process checks out in the field via a Smartphone or Tablet?”

Response: Yes.

41. **Question 41:** “What acceptance methods for phone and IVR are used today by each location?”

Response: None, in this project scope.

42. **Question 42:** “If any location is using any POS system, other than Tyler, if so provide the company name, product name, and version, including service packs of each system?”

Response: Tyler Eden 5.13.1.2, Tyler Technologies
Trakit 2-14.10.1.0, Sungard Public Sector
WasteWork-SQL 1.449, Carolina Software, Inc
Shelter Buddy (latest ver.), Shelter Buddy.
TriTrack CRM 2011, TriBridge
Oncore, Harris (to be replaced in 2016)
EventPro, Event Pro

43. **Question 43:** “If any of the other POS systems, other than Tyler, use a third-party payment software/middleware application, provide the company name, product name and version, including service packs of each software and the POS system it is used with?”

Response: No third-party software/middleware is being used.

44. **Question 44:** “What locations accept or anticipate accepting convenience fees today and who manages or would manage the fees? Meaning, the County will manage the fees.”

Response: Convenience fees are either absorbed by the County or charged to customers, depending on the department. We would prefer that the vendor managed the fees.

45. **Question 45:** “Please confirm if the Tyler Eden Finance and Cashiering systems is provided to the County by Tyler Technologies and if the name Tyler Eden is also Tyler Munis. If not please expand on the specific product utilized?”

Response: It is Tyler Eden, not Tyler Munis. These are two different systems.

46. **Question 46:** “It is our understanding that Tyler utilizes many third-party gateways for their payment processing interface, please identify the company name and product name of the third-party interface provider the County is utilizing today for both over the counter and web based transactions, if different for each acceptance method provide the information on

both. If the County does not currently use Tyler or one of the Third Party interfaces and anticipates their usage, please provide the company name and product name of the interface/interfaces that will be utilized?"

Response: No third-party gateways are currently being utilized.

47. **Question 47:** "Please provide the specific functionality provided by Tyler and the specific functionality expected to be provided by the Contractor?"

Response: Tyler Eden is our Enterprise Financial System. The RFP specifies some of the requirements expected to be provided by the Contractor. Specific functionality details will be negotiated with the awarded bidder, based on vendor options.

48. **Question 48:** "Service must be a fully-hosted, application service provider (ASP) infrastructure. All online, mobile, eBilling, payment processing, and notification system service components must be housed off-site, is the county anticipating that the entire consumer experience, including "shopping cart" would be provided by the acquiring contractor., and please define the "housed off-site" portion of the requirement."

Response: Payment processing must be completed outside of the county system/network.

49. **Question 49:** "System must support real-time data exchange between the Tyler Eden database and the Contractor's hosted service. Customers must be able to access real-time balance and payment information via mobile devices and computer web browsers. Payments must post back into the Tyler Eden database in real-time as they are taken. The County is responsible for acquiring the necessary Application Programming Interface (API) from Tyler Eden. Where is the data maintained today in the Tyler Eden database or another vendor's data? Does that database maintain accounts payable balances, consumer identity information and if so what authentication procedures are performed today?"

Response: Tyler Eden data is maintained in Tyler Eden SQL database. Other API opportunities include the following Vendors:

- Trakit 2-14.10.1.0, Sungard Public Sector
- WasteWork-SQL 1.449, Carolina Software, Inc
- Shelter Buddy (latest ver.), Shelter Buddy.
- TriTrack CRM 2011, TriBridge
- Oncore, Harris (to be replaced in 2016)
- EventPro, Event Pro

Currently we do not have an payment API with any of our software vendors.

50. **Question 50:** "The Service will provide hosted interfaces that support the following credit card and eCheck payment processing functions: authorizations, charges, settlement, credits, refunds and voids, scheduled payments, credit card chargeback, and ACH reject notifications. As indicated above Tyler already has interfaced with third-party gateway vendors, if Tyler has not previously interfaced to the contractors hosted interfaces, will they be required to use the contractors interfaces or will one of the third-party vendors be utilized?"

Response: The County does not currently utilize third party gateway vendors.

51. **Question 51:** "County staff must be able to use a single web interface to search, view, and report on all payment activity by payment type (e.g., card type, debit, eCheck) and payment method (e.g., mobile, POS, online). Staff must be able to search by account number, date range, and confirmation number. Is the referenced account number a County assigned number or is the County referring to the credit card cardholder account number?"

Response: Search by county application account number, or client name. The county does not store credit card account numbers.

52. **Question 52:** “Ability to manage access as a government entity without the requirement to provide personal information and tie the account to individual County staff. Please expand on what this requirement is in reference to?”

Response: This requirement means that customers need the ability to make a payment without having to register with their personal information (e.g. without birthdate, SSN, etc.).

53. **Question 53:** “Is the following requirement in reference to reporting or to the payment function? Ability to have a master account with individual departmental child accounts?”

Response: Customer payments need to be visible to the department as well as the master account. Department reports show specific department transactions. Master account reports show all Department transactions.

54. **Question 54:** “Does the County anticipate that one checking account will be funded for all payment processing activities or multiple accounts based on the department or event for the following requirement? Contractor must provide an automated nightly batch for all card payments with a single reconciliation process for all payment channels.”

Response: One merchant account is sufficient as long as the reporting is Department specific. We have up to 26 Departments that may participate.

55. **Question 55:** “Contractor must initially provide credit card processing at the counter including replacing at least the current 11 card swipe devices that are not EMV chip ready. Should the devices be able to accept eCheck transactions (with an integrated check reader) as well as credit transactions?”

Response: Yes

56. **Question 56:** “All upgrades and enhancements for the services must be performed by the Contractor remotely without any additional costs to the County. In reference to the above requirement is this in reference to web based acceptance or over-the-counter acceptance? Are all upgrades and enhancements provided by all vendors including Tyler, provided remotely today and at no cost?”

Response: The County expects the vendor to provide all necessary updates for security and product revisions, both for web-based acceptance and point-of-sale transactions. Upgrades and enhancements must be included in this agreement.

57. **Question 57:** “Services must be installed within thirty (30) days of Contract signing. Does the 30 day requirement include all functionality and all capability including the service fully hosted application service provider (ASP) infrastructure, all online, mobile, eBilling, payment processing, and notification system service components and interface components?”

Response: Terminals in existing locations should be installed by October 1st. The web online shopping framework/functionality must be available within 30 days.

58. **Question 58:** “Online payment solution and portal is hosted by Contractor. Customer accesses portal from the County’s web site or by an email bill notification and is taken to Contractor’s secure web site which is branded as the County. Will the email bill notification direct the customer to the County’s web site, where they will be provided the bill total and then port them to the payment solution portal? Where does the email bill notification responsibility reside?”

Response: We currently do not perform e-billing options. We are open to Vendor's options. We anticipate that the Departments will be responsible for emailing bills.

59. **Question 59:** "Customers must be able to make one-time payments without registering an online account. How would the customer's identity be authenticated and where would they be authenticated at the County's web site or other, please expand on this requirement?"

Response: This requirement is intended for one time payments, not associated with a client account. Some identifier (e.g., permit number, project number, customer number, customer name, etc.) should be collected by the payment system.

60. **Question 60:** "Customers must be able to register an online account to have access to more advanced features and make payments. Registration must be by email address and strong password and customer must receive an email confirmation to complete the registration process. Customers must be able to self-manage and request account log in information and/or request a password reset link in the even they have forgotten their account credentials. What criteria would be used to validate customers account and email address? Is customers email address stored with the County accounts today? Is the County able to upload a billing file containing customer information? How many customer profiles would be uploaded and how often would they be updated?"

Response: Vendor would provide a customer registration and email verification process. Registration must provide customer entry of other identifiers (e.g. permit number, project number, customer number, utility billing number, account number, etc.) as required.

61. **Question 61:** "Provide a service to help develop customized and integrated payment solution for Department business software applications. (API) (Describe) Are these business software applications utilized today, how many applications and are they used by a single department or multiple departments? Would payment process under one merchant account or multiple merchant accounts? What payment acceptance methods would the integrated payment interfaces need to support?"

Response: The County does not have an API. The County currently operates under one merchant account, with multiple child accounts. Payment acceptance methods needed include both credit card and eCheck.

62. **Question 62:** "If API is not provided by the application vendor and an interface to client database account is required, the service should provide the ability to assign account numbers (or aliases) to customer accounts. This can be accomplished by uploaded CSV. When would it be determined that the interface to the client database account is required and where would the decision be made at the County or at the Department level. Is the client database comprised of all customers or are there multiple databases depending on the department or agency? Where would the account numbers be assigned and how would they be cross referenced to customer accounts?"

Response:

1. "aliases" = the account numbers used by various departments.
2. There are multiple databases containing customer information.
3. Account number identifiers would be entered by the customer. Account numbers need to be manageable and/or corrected by County staff.

63. **Question 62:** "Customers must be able to pay multiple accounts with a single payment. The service must use single sign-on when customers sign in to multiple accounts. Does the County have the ability to provide multiple accounts in a single customer profile? How many accounts does each customer have today? What is the maximum number accounts a

customer would pay with a single payment, how would payments be identified with multiple accounts? Would the accounts cross over various departments and agencies?"

Response:

1. Multiple accounts in a single profile = Yes
2. How many accounts? 0 or more
3. Maximum accounts a customer would pay with a single payment = no maximum would be preferred. Payments should not cross over to other departments.

64. **Question 62:** "If planning on accepting convenience fees does the locations anticipate a two transaction model and if so who receives funding for the second transaction?"

Response: We prefer a one-transaction model. Vendor may provide options.

65. **Question 62:** "If accepting today who funds for Discover transactions?"

Response: Handled by vendors.

66. **Question 62:** "Are you PCI compliant today and what is your PCI level?"

Response: The County is PCI compliant today. PCI level is current.

67. **Question 62:** "Does any location utilize tokenization today, if so please provide the tokenization method and product used?"

Response: Tokens are used for access to the County's main bank only.

68. **Question 62:** "Does any location utilize point-to-point (P2P) or end-to-end (E2E) encryption today, if so please provide the encryption method and product used?"

Response: Our websites are SSL enabled

69. **Question 62:** "What is the time frame of your current funding for payment of your settlement items?"

Response: Less than 3 days. Next business day is preferred.

70. **Question 62:** "How are you funded via wire or ACH?"

Response: ACH

71. **Question 62:** "What depository bank are your funds settled into?"

Response: Alpine Bank.

72. **Question 62:** "What is your settlement cutoff time?"

Response: 11:59 pm

73. **Question 62:** "Do you have an EMV strategy, if so what is your timeframe to implement and if so what?"

Response: We anticipate being compliant with EMV standards by the EMV deadline of October 1, 2015.

74. **Question 62:** "How will the County be scoring the RFP?"

Response: Refer to SECTION VI of the RFP

75. **Question 62:** "Is there a possibility for an extension for this RFP due to the Labor Day Weekend coming up directly in front of the submission deadline for this RFP?"

Response: No.

76. **Question 62:** “If the API is being provided, could you please clarify question 23: Provide a service to help develop customized and integrated payment solution for Department business software applications. (API) (Describe)?

Response: The County needs a way to interface with the Vendor product.

77. **Sample Contract:** A sample contract has been attached to this Addendum 1.

78. **Pre-Proposal Conference Attendance Sheet:** The Attendance Sheet from the Mandatory Pre-Proposal Conference has been attached to this Addendum 1.

The original solicitation for the project noted above is amended as noted.

All other conditions of subject remain the same.

Respectfully,

A handwritten signature in blue ink that reads "Nicholas C. Jones".

Nicholas C Jones, Buyer
City of Grand Junction, Colorado



MESA COUNTY, COLORADO

CONTRACT

This CONTRACT made and entered into this [redacted] day of [redacted], 2015 by and between the **Mesa County, Colorado**, a government entity in the, State of Colorado, hereinafter in the Contract Documents referred to as the "Owner" and [redacted] hereinafter in the Contract Documents referred to as the "Contractor."

WITNESSETH:

WHEREAS, the Owner advertised that sealed Responses would be received for furnishing all labor, tools, supplies, equipment, materials, and everything necessary and required for the Project described by the Contract Documents and known as **Credit Card, Check Readers/Verification, and Online Payment Services RFP-4103-15-NJ.**

WHEREAS, the Contract has been awarded to the above named Contractor by the Owner, and said Contractor is now ready, willing and able to perform the Work specified in the Notice of Award, in accordance with the Contract Documents;

NOW, THEREFORE, in consideration of the compensation to be paid the Contractor, the mutual covenants hereinafter set forth and subject to the terms hereinafter stated, it is mutually covenanted and agreed as follows:

ARTICLE 1

Contract Documents: It is agreed by the parties hereto that the following list of instruments, drawings, and documents which are attached hereto, bound herewith, or incorporated herein by reference constitute and shall be referred to either as the "Contract Documents" or the "Contract", and all of said instruments, drawings, and documents taken together as a whole constitute the Contract between the parties hereto, and they are fully a part of this agreement as if they were set out verbatim and in full herein:

The order of contract document governance shall be as follows:

- a. The body of this contract agreement
- b. Negotiated Terms and Conditions/Scope of Work etc.
- c. Solicitation Documents for the Project; **RFP-4103-15-NJ**;
- d. Intent to Award
- e. Contractors Response to the Solicitation

ARTICLE 2

Definitions: The clauses provided in the Solicitation apply to the terms used in the Contract and all the Contract Documents.

ARTICLE 3

Contract Work: The Contractor agrees to furnish all labor, tools, supplies, equipment, materials, and all that is necessary and required to complete the tasks associated with the Work described, set forth, shown, and included in the Contract Documents as indicated in the Solicitation Document.

ARTICLE 4

Contract Price and Payment Procedures: The Contractor shall accept as full and complete compensation for the performance and completion of all of the Work specified in the Contract Documents, the sum of **Amount Written (\$Amount Numerical)**. If this Contract contains unit price pay items, the Contract Price shall be adjusted in accordance with the actual quantities of items completed and accepted by the Owner at the unit prices quoted in the Solicitation Response. The amount of the Contract Price is and has heretofore been appropriated by the Grand Junction City Council or Mesa County Board of County Commissioners for the use and benefit of this Project. The Contract Price shall not be modified except by Change Order or other written directive of the Owner. The Owner shall not issue a Change Order or other written directive which requires additional work to be performed, which work causes the aggregate amount payable under this Contract to exceed the amount appropriated for this Project, unless and until the Owner provides Contractor written assurance that lawful appropriations to cover the costs of the additional work have been made.

Unless otherwise provided in the Solicitation, monthly partial payments shall be made as the Work progresses. Applications for partial and Final Payment shall be prepared by the Contractor and approved by the Owner in accordance with the Solicitation.

ARTICLE 5

Contract Binding: The Owner and the Contractor each binds itself, its partners, successors, assigns and legal representatives to the other party hereto in respect to all covenants, agreements and obligations contained in the Contract Documents. The Contract Documents constitute the entire agreement between the Owner and Contractor and may only be altered, amended or repealed by a duly executed written instrument. Neither the Owner nor the Contractor shall, without the prior written consent of the other, assign or sublet in whole or in part its interest under any of the Contract Documents and specifically, the Contractor shall not assign any moneys due or to become due without the prior written consent of the Owner.

ARTICLE 6

Severability: If any part, portion or provision of the Contract shall be found or declared null, void or unenforceable for any reason whatsoever by any court of competent

jurisdiction or any governmental agency having the authority thereover, only such part, portion or provision shall be effected thereby and all other parts, portions and provisions of the Contract shall remain in full force and effect.

IN WITNESS WHEREOF, Mesa County, Colorado, has caused this Contract to be subscribed and sealed and attested in its behalf; and the Contractor has signed this Contract the day and the year first mentioned herein.

The Contract is executed in four counterparts.

Mesa County, Colorado

By: _____
Title: _____ Date _____

ATTEST:

By: _____
Title: _____

(Contractor's Name)

By: _____
Title: _____ Date _____

ATTEST:

By: _____
Title: _____



MANDATORY PRE-PROPOSAL CONFERENCE SIGN-IN SHEET

SOLICITATION TITLE:	Credit Card, Check Readers/Verification, and Online Payment Svcs
SOLICITATION NUMBER:	RFP-4103-15-NJ
CONFERENCE DATE:	Tuesday, September 01, 2015
CONFERENCE TIME:	10:00 AM MDT

	Company Name	Representative Name	Phone Number	Email	Verified Attendance
1	Collector Solutions	Greg Fink	850-444-9330 ext 320	gregf@collectorsolutions.com	NCS
2	Collector Solutions	Chris Battel			
3	Bank of America Merchant Services	Angela L. Hershey	402-253-7196	Angela.Hershey@bankofamericamerchant.com	NCS
4	Bank of America Merchant Services	Mary Boler		Mary.Boler@bankofamericamerchant.com	NCS
5	Bank of America Merrill Lynch	Terry Endres	314-466-6774	terry.m.endres@baml.com	NCS
6	UMB Bank	Jill Darling	719-442-6303	Jill.Darling@umb.com	NCS
7	Wells Fargo Merchant Services	Paula Bivens	301-766-5822	Paula.Bivens@wellsfargomerchantervicesllc.com	NCS
8	Wells Fargo Bank	Beth Chabot		Beth.Chabot@wellsfargo.com	NCS
9	Checkredi Payment Services	Nikki Bartlett	800-686-9522	nikkibartlett@checkredi.com	NCS
10	KeyBank	Scott M. McLaughlin	317-918-0489	scott_mclaughlin@keybank.com	NCS
11	Elavon / UMB Bank Alliance	Sean Flanagan	913-967-6540	Sean.Flanagan@elavon.com	NCS
12	Point & Pay	Mark Ruis	503-236-7069	mruis@pointandpay.com	NCS
13					
14					
15					
16					
17					

Madatory Pre-Proposal Conf. RFP-4103-15-NJ Attendees

Summary

Meeting Date	Meeting Duration	Number of Attendees
September 1, 2015 9:49 AM MDT	46 minutes	13

Details

Name	Email Address	Join Time
Angela Hershey	angela.hershey@bankofamericamerchant.com	9:57 AM
Beth Chabot		9:59 AM
Bivens, Paula J.		9:59 AM
Citymeeting GJCITY	gotocitymeeting@gjcity.org	9:49 AM
Flanagan, Sean P.		9:49 AM
HTML5 Viewer User	html5-viewer-user@example.org	9:58 AM
HTML5 Viewer User	html5-viewer-user@example.org	9:53 AM
Jill Darling		9:54 AM
Mark Ruis		9:51 AM
Mary Boler	mary.boler@bankofamericamerchant.com	9:57 AM
McLaughlin, Scott	scott_mclaughlin@keybank.com	10:01 AM
Nikki Bartlett	nikkibartlett@checkredi.com	9:55 AM
Patrick Steinkirchner	pat.steinkirchner@mesacounty.us	9:50 AM
Patrick Steinkirchner	pat.steinkirchner@mesacounty.us	9:49 AM
Terry Endres	terry.m.endres@baml.com	9:55 AM

GoToMeeting

Meeting ID

189-077-669

Leave Time	Time in Session (minutes)
10:34 AM	37
10:34 AM	35
10:34 AM	36
10:34 AM	46
10:34 AM	46
10:34 AM	37
10:34 AM	41
10:33 AM	40
10:34 AM	44
10:33 AM	37
10:34 AM	34
10:34 AM	40
10:33 AM	44
9:49 AM	1
10:34 AM	40