

# Request for Proposal RFP-4405-17-SH

# **TOWING AND IMPOUND SERVICES**

## RESPONSES DUE:

September 12, 2017 prior to 2:30 P.M. <u>Accepting Electronic Responses Only</u> <u>Responses Only Submitted Through the Rocky Mountain E-Purchasing System</u> <u>http://www.bidnetdirect.com/colorado</u>

(Purchasing Representative does not have access or control of the vendor side of RMEPS. If website or other problems arise during response submission, vendor <u>MUST</u> contact RMEPS to resolve issue prior to the response deadline. 800-835-4603)

### **PURCHASING REPRESENTATIVE:**

Susan Hyatt susanh@gjcity.org 970/244-1513

This solicitation has been developed specifically for a Request for Proposal intended to solicit competitive responses for this solicitation, and may not be the same as previous City of Grand Junction solicitations. All offerors are urged to thoroughly review this solicitation prior to submitting. Submittal by **FAX**, **EMAIL or HARD COPY IS NOT ACCEPTABLE** for this solicitation.

## **REQUEST FOR PROPOSAL**

Fire Uniforms and Work Clothing

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#### **REQUEST FOR PROPOSAL**

#### SECTION 1.0: ADMINISTRATIVE INFORMATION & CONDITIONS FOR SUBMITTAL

**1.1 Issuing Office:** This Request for Proposal (RFP) is issued for the City of Grand Junction (Owner) on behalf of the Grand Junction Police Department. All contact regarding this RFP is directed to:

#### **RFP QUESTIONS:**

Susan Hyatt susanh@gjcity.org

- **1.2 Purpose:** The purpose of this RFP is to obtain proposals from qualified professional firms to provide Towing and Impound Services.
- **1.3 The Owner:** The Owner is the City of Grand Junction, Colorado and is referred to throughout this Solicitation. The term Owner means the Owner or his authorized representative.
- **1.4 Compliance:** All participating Offerors, by their signature hereunder, shall agree to comply with all conditions, requirements, and instructions of this RFP as stated or implied herein. Should the Owner omit anything from this packet which is necessary to the clear understanding of the requirements, or should it appear that various instructions are in conflict, the Offeror(s) shall secure instructions from the Purchasing Division prior to the date and time of the submittal deadline shown in this RFP.
- 1.5 Submission: Please refer to section 5.0 for what is to be included. Each proposal shall be submitted in electronic format only through the Rocky Mountain E-Purchasing website, http://www.bidnetdirect.com/colorado. This site offers both "free" and "paying" registration options that allow for full access of the Owner's documents and for electronic submission of proposals. (Note: "free" registration may take up to 24 hours to process. Please Plan accordingly.) Please view our "Electronic Vendor Registration Guide" at http://www.gicity.org/BidOpenings.aspx for details. The uploaded response to this RFP shall be a single PDF document with all required information included. For proper comparison and evaluation, the City requests that proposals be formatted as directed in Section 5.0 "Preparation and Submittal of Proposals." Submittals received that fail to follow this format may be ruled non-responsive.
- **1.6** Altering Proposals: Any alterations made prior to opening date and time must be initialed by the signer of the proposal, guaranteeing authenticity. Proposals cannot be altered or amended after submission deadline.
- **1.7 Withdrawal of Proposal:** A proposal must be firm and valid for award and may not be withdrawn or canceled by the Offeror prior to the sixty-first (61<sup>st</sup>) day following the submittal deadline date and only prior to award. The Offeror so agrees upon submittal of their proposal. After award this statement is not applicable.

- **1.8** Acceptance of Proposal Content: The contents of the proposal of the successful Offeror shall become contractual obligations if acquisition action ensues. Failure of the successful Offeror to accept these obligations in a contract shall result in cancellation of the award and such vendor shall be removed from future solicitations.
- **1.9 Exclusion:** No oral, telegraphic, or telephonic proposals shall be considered.
- **1.10** Addenda: <u>All Questions shall be submitted in writing</u> to the appropriate person as shown in Section 1.1. Any interpretations, corrections and changes to this RFP or extensions to the opening/receipt date shall be made by a written Addendum to the RFP by the City Purchasing Division. Sole authority to authorize addenda shall be vested in the City of Grand Junction Purchasing Representative. Addenda will be issued electronically through the Rocky Mountain E-Purchasing website at <u>www.rockymountainbidsystem.com</u>. Offerors shall acknowledge receipt of all addenda in their proposal.
- **1.11 Exceptions and Substitutions:** All proposals meeting the intent of this RFP shall be considered for award. Offerors taking exception to the specifications shall do so at their own risk. The Owner reserves the right to accept or reject any or all substitutions or alternatives. When offering substitutions and/or alternatives, Offeror must state these exceptions in the section pertaining to that area. Exception/substitution, if accepted, must meet or exceed the stated intent and/or specifications. The absence of such a list shall indicate that the Offeror has not taken exceptions, and if awarded a contract, shall hold the Offeror responsible to perform in strict accordance with the specifications or scope of work contained herein.
- **1.12 Confidential Material:** All materials submitted in response to this RFP shall ultimately become public record and shall be subject to inspection after contract award. "**Proprietary or Confidential Information**" is defined as any information that is not generally known to competitors and which provides a competitive advantage. Unrestricted disclosure of proprietary information places it in the public domain. Only submittal information clearly identified with the words "*Confidential Disclosure*" and uploaded as a separate document shall establish a confidential, proprietary relationship. Any material to be treated as confidential or proprietary in nature must include a justification for the request. The request shall be reviewed and either approved or denied by the Purchasing Supervisor. If denied, the proposer shall have the opportunity to withdraw its entire proposal, or to remove the confidential or proprietary restrictions. Neither cost nor pricing information nor the total proposal shall be considered confidential or proprietary.
- **1.12 Response Material Ownership**: All proposals become the property of the Owner upon receipt and shall only be returned to the proposer at the Owner's option. Selection or rejection of the proposal shall not affect this right. The Owner shall have the right to use all ideas or adaptations of the ideas contained in any proposal received in response to this RFP, subject to limitations outlined in the section 1.12 entitled "Confidential Material". Disqualification of a proposal does not eliminate this right.
- **1.13 Minimal Standards for Responsible Prospective Offerors:** A prospective Offeror must affirmably demonstrate their responsibility. A prospective Offeror must meet the following requirements:

- Have adequate financial resources, or the ability to obtain such resources as required.
- Be able to comply with the required or proposed completion schedule.
- Have a satisfactory record of performance.
- Have a satisfactory record of integrity and ethics.
- Be otherwise qualified and eligible to receive an award and enter into a contract with the Owner.
- **1.14 Open Records:** Proposals shall be received and publicly acknowledged at the location, date, and time stated herein. Offerors, their representatives and interested persons may be present. Proposals shall be received and acknowledged only so as to avoid disclosure of process. However, all proposals shall be open for public inspection after the contract is awarded. Trade secrets and confidential information contained in the proposal so identified by offer as such shall be treated as confidential by the Owner to the extent allowable in the Open Records Act.
- **1.15** Sales Tax: City of Grand Junction is, by statute, exempt from the State Sales Tax and Federal Excise Tax; therefore, all fees shall not include taxes.
- **1.16 Public Opening:** Proposals shall be opened in the City Hall Auditorium immediately following the proposal deadline. Offerors, their representatives and interested persons may be present. Only the names and locations on the proposing firms will be disclosed.

#### SECTION 2.0: GENERAL CONTRACT TERMS AND CONDITIONS

- 2.1. Acceptance of RFP Terms: A proposal submitted in response to this RFP shall constitute a binding offer. Acknowledgment of this condition shall be indicated on the Letter of Interest or Cover Letter by the autographic signature of the Offeror or an officer of the Offeror legally authorized to execute contractual obligations. A submission in response to the RFP acknowledges acceptance by the Offeror of all terms and conditions including compensation, as set forth herein. An Offeror shall identify clearly and thoroughly any variations between its proposal and the Owner's RFP requirements. Failure to do so shall be deemed a waiver of any rights to subsequently modify the terms of performance, except as outlined or specified in the RFP.
- 2.2. Execution, Correlation, Intent, and Interpretations: The Contract Documents shall be signed in not less than triplicate by the Owner (Owner) and Contractor. Owner will provide the contract. By executing the contract, the Contractor represents that he/she has visited the site, familiarized himself with the local conditions under which the Work is to be performed, and correlated his observations with the requirements of the Contract Documents. The Contract Documents are complementary, and what is required by any one, shall be as binding as if required by all. The intention of the documents is to include all labor, materials, equipment and other items necessary for the proper execution and completion of the scope of work as defined in the technical specifications and drawings contained herein. All drawings, specifications and copies furnished by the Owner are, and shall remain, Owner property. They are not to be used on any other project, and with the exception of one contract set for each party to the contract, are to be returned to the owner on request at the completion of the work.

- 2.3. Permits, Fees, & Notices: The Contractor shall secure and pay for all permits, governmental fees and licenses necessary for the proper execution and completion of the work. The Contractor shall give all notices and comply with all laws, ordinances, rules, regulations and orders of any public authority bearing on the performance of the work. If the Contractor observes that any of the Contract Documents are at variance in any respect, he shall promptly notify the Owner in writing, and any necessary changes shall be adjusted by approximate modification. If the Contractor performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, and without such notice to the Owner, he shall assume full responsibility and shall bear all costs attributable.
- **2.4. Amendment:** No oral statement of any person shall modify or otherwise change, or affect the terms, conditions or specifications stated in the resulting contract. All amendments to the contract shall be made in writing by the Owner Purchasing Division.
- **2.5. Assignment:** The Offeror shall not sell, assign, transfer or convey any contract resulting from this RFP, in whole or in part, without the prior written approval from the Owner.
- **2.6. Compliance with Laws:** Proposals must comply with all Federal, State, County and local laws governing or covering this type of service and the fulfillment of all ADA (Americans with Disabilities Act) requirements.
- **2.7. Confidentiality:** All information disclosed by the Owner to the Offeror for the purpose of the work to be done or information that comes to the attention of the Offeror during the course of performing such work is to be kept strictly confidential.
- **2.8.** Conflict of Interest: No public official and/or Owner employee shall have interest in any contract resulting from this RFP.
- **2.9. Contract:** This Request for Proposal, submitted documents, and any negotiations, when properly accepted by the Owner, shall constitute a contract equally binding between the Owner and Offeror. The contract represents the entire and integrated agreement between the parties hereto and supersedes all prior negotiations, representations, or agreements, either written or oral, including the Proposal documents. The contract may be amended or modified with Change Orders, Field Orders, or Addendums.
- **2.10. Project Manager/Administrator:** The Project Manager, on behalf of the Owner, shall render decisions in a timely manner pertaining to the work proposed or performed by the Offeror. The Project Manager shall be responsible for approval and/or acceptance of any related performance of the Scope of Services.
- 2.11. Contract Termination: This contract shall remain in effect until any of the following occurs: (1) contract expires; (2) completion of services; (3) acceptance of services or, (4) for convenience terminated by either party with a written *Notice of Cancellation* stating therein the reasons for such cancellation and the effective date of cancellation at least thirty days past notification.

- **2.12. Employment Discrimination:** During the performance of any services per agreement with the Owner, the Offeror, by submitting a Proposal, agrees to the following conditions:
  - **2.12.1.** The Offeror shall not discriminate against any employee or applicant for employment because of race, religion, color, sex, age, disability, citizenship status, marital status, veteran status, sexual orientation, national origin, or any legally protected status except when such condition is a legitimate occupational qualification reasonably necessary for the normal operations of the Offeror. The Offeror agrees to post in conspicuous places, visible to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
  - **2.12.2.** The Offeror, in all solicitations or advertisements for employees placed by or on behalf of the Offeror, shall state that such Offeror is an Equal Opportunity Employer.
  - **2.12.3.** Notices, advertisements, and solicitations placed in accordance with federal law, rule, or regulation shall be deemed sufficient for the purpose of meeting the requirements of this section.
- **2.13.** Immigration Reform and Control Act of 1986 and Immigration Compliance: The Offeror certifies that it does not and will not during the performance of the contract employ illegal alien workers or otherwise violate the provisions of the Federal Immigration Reform and Control Act of 1986 and/or the immigration compliance requirements of State of Colorado C.R.S. § 8-17.5-101, *et.seq.* (House Bill 06-1343).
- **2.14. Ethics:** The Offeror shall not accept or offer gifts or anything of value nor enter into any business arrangement with any employee, official, or agent of the Owner.
- **2.15.** Failure to Deliver: In the event of failure of the Offeror to deliver services in accordance with the contract terms and conditions, the Owner, after due oral or written notice, may procure the services from other sources and hold the Offeror responsible for any costs resulting in additional purchase and administrative services. This remedy shall be in addition to any other remedies that the Owner may have.
- **2.16.** Failure to Enforce: Failure by the Owner at any time to enforce the provisions of the contract shall not be construed as a waiver of any such provisions. Such failure to enforce shall not affect the validity of the contract or any part thereof or the right of the Owner to enforce any provision at any time in accordance with its terms.
- **2.17.** Force Majeure: The Offeror shall not be held responsible for failure to perform the duties and responsibilities imposed by the contract due to legal strikes, fires, riots, rebellions, and acts of God beyond the control of the Offeror, unless otherwise specified in the contract.
- **2.18. Indemnification:** Offeror shall defend, indemnify and save harmless the Owner, State of Colorado, and all its officers, employees, insurers, and self-insurance pool, from and against all liability, suits, actions, or other claims of any character, name and description brought for or on account of any injuries or damages received or sustained by any person, persons, or property on account of any negligent act or fault of the Offeror, or of any Offeror's agent, employee, subcontractor or supplier in the execution of, or

performance under, any contract which may result from proposal award. Offeror shall pay any judgment with cost which may be obtained against the Owner growing out of such injury or damages.

- **2.19. Independent Firm:** The Offeror shall be legally considered an Independent Firm and neither the Firm nor its employees shall, under any circumstances, be considered servants or agents of the Owner. The Owner shall be at no time legally responsible for any negligence or other wrongdoing by the Firm, its servants, or agents. The Owner shall not withhold from the contract payments to the Firm any federal or state unemployment taxes, federal or state income taxes, Social Security Tax or any other amounts for benefits to the Firm. Further, the Owner shall not provide to the Firm any insurance coverage or other benefits, including Workers' Compensation, normally provided by the Owner for its employees.
- **2.20.** Nonconforming Terms and Conditions: A proposal that includes terms and conditions that do not conform to the terms and conditions of this Request for Proposal is subject to rejection as non-responsive. The Owner reserves the right to permit the Offeror to withdraw nonconforming terms and conditions from its proposal prior to a determination by the Owner of non-responsiveness based on the submission of nonconforming terms and conditions.
- **2.21. Ownership:** All plans, prints, designs, concepts, etc., shall become the property of the Owner.
- **2.22. Oral Statements:** No oral statement of any person shall modify or otherwise affect the terms, conditions, or specifications stated in this document and/or resulting agreement. All modifications to this request and any agreement must be made in writing by the Owner.
- 2.23. Patents/Copyrights: The Offeror agrees to protect the Owner from any claims involving infringements of patents and/or copyrights. In no event shall the Owner be liable to the Offeror for any/all suits arising on the grounds of patent(s)/copyright(s) infringement. Patent/copyright infringement shall null and void any agreement resulting from response to this RFP.
- **2.24. Remedies**: The Offeror and Owner agree that both parties have all rights, duties, and remedies available as stated in the Uniform Commercial Code.
- **2.25.** Venue: Any agreement as a result of responding to this RFP shall be deemed to have been made in, and shall be construed and interpreted in accordance with, the laws of the City of Grand Junction, Mesa County, Colorado.
- **2.26.** Expenses: Expenses incurred in preparation, submission and presentation of this RFP are the responsibility of the company and can not be charged to the Owner.
- **2.27. Sovereign Immunity:** The Owner specifically reserves its right to sovereign immunity pursuant to Colorado State Law as a defense to any action arising in conjunction to this agreement.

- **2.28.** Public Funds/Non-Appropriation of Funds: Funds for payment have been provided through the City of Grand Junction budget approved by the City Council for the stated fiscal year only. State of Colorado statutes prohibit the obligation and expenditure of public funds beyond the fiscal year for which a budget has been approved. Therefore, anticipated orders or other obligations that may arise past the end of the stated City of Grand Junction fiscal year shall be subject to budget approval. Any contract will be subject to and must contain a governmental non-appropriation of funds clause.
- **2.29. Collusion Clause:** Each Offeror by submitting a proposal certifies that it is not party to any collusive action or any action that may be in violation of the Sherman Antitrust Act. Any and all proposals shall be rejected if there is evidence or reason for believing that collusion exists among the proposers. The Owner may or may not, at the discretion of the Owner Purchasing Representative, accept future proposals for the same service or commodities for participants in such collusion.
- **2.30. Gratuities:** The proposer certifies and agrees that no gratuities, kickbacks or contingency fees were paid in connection with this contract, nor were any fees, commissions, gifts or other considerations made contingent upon the award of this contract. If the proposer breaches or violates this warranty, the Owner may, at their discretion, terminate this contract without liability to the Owner.
- **2.31. Safety Warranty:** Offeror also warrants that the services performed shall conform to the standards declared by the US Department of Labor under the Occupational Safety and Health Act of 1970.
- **2.32. OSHA Standards:** All Offerors agree and warrant that services performed in response to this invitation shall conform to the standards declared by the US Department of Labor under the Occupational Safety and Health Act of 1970 (OSHA). In the event the services do not conform to OSHA Standards, the Owner may require the services to be redone at no additional expense to the Owner.
- **2.33. Performance of the Contract:** The Owner reserves the right to enforce the performance of the contract in any manner prescribed by law or deemed to be in the best interest of the Owner in the event of breach or default of resulting contract award.
- **2.34.** Benefit Claims: The Owner shall not provide to the Offeror any insurance coverage or other benefits, including Worker's Compensation, normally provided by the Owner for its employees.
- **2.35. Default:** The Owner reserves the right to terminate the contract immediately in the event the Offeror fails to meet delivery or completion schedules, or otherwise perform in accordance with the accepted proposal. Breach of contract or default authorizes the Owner to purchase like services elsewhere and charge the full increase in cost to the defaulting Offeror.
- **2.36. Multiple Offers:** Proposers must determine for themselves which product to offer. If said proposer chooses to submit more than one offer, THE ALTERNATE OFFER must be clearly marked "Alternate Proposal". The Owner reserves the right to make award in the best interest of the Owner.

**2.37. Cooperative Purchasing:** Purchases as a result of this solicitation are primarily for the Owner. Other governmental entities may be extended the opportunity to utilize the resultant contract award with the agreement of the successful provider and the participating agencies. All participating entities will be required to abide by the specifications, terms, conditions and pricings established in this Proposal. The quantities furnished in this proposal document are for only the Owner. It does not include quantities for any other jurisdiction. The Owner will be responsible only for the award for our jurisdiction. Other participating entities will place their own awards on their respective Purchase Orders through their purchasing office or use their purchasing card for purchase/payment as authorized or agreed upon between the provider and the individual entity. The Owner accepts no liability for payment of orders placed by other participating jurisdictions under the terms of this solicitation will indicate their specific delivery and invoicing instructions.

#### 2.38. Definitions:

- **2.38.1.** "Contractor" refers to the person, partnership, firm or corporation entering into an Agreement with the Owner for the services required and the legal representatives of said party or the agent appointed to act for said party in the performance of the service(s) contracted for.
- **2.38.2.** "Offeror" refers to the person or persons legally authorized by the Consultant to make an offer and/or submit a bid (fee) proposal in response to the Owner's RFP.
- **2.38.3.** The term "Work" includes all labor necessary to produce the requirements by the Contract Documents, and all materials and equipment incorporated or to be incorporated in such construction.
- "Owner" is the City of Grand Junction, Colorado and is referred to throughout 2.38.4. the Contract Documents. The term Owner means the Owner or his authorized representative. The Owner shall, at all times, have access to the work wherever it is in preparation and progress. The Contractor shall provide facilities for such access. The Owner will make periodic visits to the site to familiarize himself generally with the progress and quality of work and to determine, in general, if the work is proceeding in accordance with the contract documents. Based on such observations and the Contractor's Application for Payment, the Owner will determine the amounts owing to the Contractor and will issue Certificates for Payment in such amounts, as provided in the contract. The Owner will have authority to reject work which does not conform to the Contract documents. Whenever, in his reasonable opinion, he considers it necessary or advisable to insure the proper implementation of the intent of the Contract Documents, he will have authority to require the Contractor to stop the work or any portion, or to require special inspection or testing of the work, whether or not such work can be then be fabricated, installed, or completed. The Owner will not be responsible for the acts or omissions of the Contractor, and sub-Contractor, or any of their agents or employees, or any other persons performing any of the work.
- **2.38.5.** "Contractor" is the person or organization identified as such in the Agreement and is referred to throughout the Contract Documents. The term Contractor means the Contractor or his authorized representative. The Contractor shall

carefully study and compare the General Contract Conditions of the Contract, Specification and Drawings, Scope of Work, Addenda and Modifications and shall at once report to the Owner any error, inconsistency or omission he may discover. Contractor shall not be liable to the Owner for any damage resulting from such errors, inconsistencies or omissions. The Contractor shall not commence work without clarifying Drawings, Specifications, or Interpretations.

- **2.38.6.** "Sub-Contractor is a person or organization who has a direct contract with the Contractor to perform any of the work at the site. The term sub-contractor is referred to throughout the contract documents and means a sub-contractor or his authorized representative.
- **2.39 Public Disclosure Record:** If the bidder has knowledge of their employee(s) or sub-Bidders having an immediate family relationship with a Owner employee or elected official, the bidder must provide the Purchasing Representative with the name(s) of these individuals. These individuals are required to file an acceptable "Public Disclosure Record", a statement of financial interest, before conducting business with the Owner.
- **2.40** Keep Jobs in Colorado Act: Developer shall be responsible for ensuring compliance with Article 17 of Title 8, Colorado Revised Statutes requiring 80% Colorado labor to be employed on public works projects. Developer shall, upon reasonable notice provided by the Owner, permit the Owner to inspect documentation of identification and residency required by C.R.S. §8-17-101(2)(a). If Developer claims it is entitled to a waiver pursuant to C.R.S. §8-17-101(1), Developer shall state that there is insufficient Colorado labor to perform the work such that compliance with Article 17 would create an undue burden that would substantially prevent a project from proceeding to completion, and shall include evidence demonstrating the insufficiency and undue burden in its response.

Unless expressly granted a waiver by the Owner pursuant to C.R.S. §8-17-101(1), Developer shall be responsible for ensuring compliance with Article 17 of Title 8, Colorado Revised Statutes requiring 80% Colorado labor to be employed on public works. Developer shall, upon reasonable notice provided by the Owner, permit the Owner to inspect documentation of identification and residency required by C.R.S. §8-17-101(2)(a).

"Public Works project" is defined as:

- (a) any construction, alteration, repair, demolition, or improvement of any land, building, structure, facility, road, highway, bridge, or other public improvement suitable for and intended for use in the promotion of the public health, welfare, or safety and any maintenance programs for the upkeep of such projects
- (b) for which appropriate or expenditure of moneys may be reasonably expected to be \$500,000.00 or more in the aggregate for any fiscal year
- (c) except any project that receives federal moneys.

#### SECTION 3.0: INSURANCE REQUIREMENTS

**Insurance Requirements:** The selected Firm agrees to procure and maintain, at its own cost, policy(s) of insurance sufficient to insure against all liability, claims, demands, and other obligations assumed by the Firm pursuant to this Section. Such insurance shall be in addition to any other insurance requirements imposed by this Contract or by law. The Firm shall not be relieved of any liability, claims, demands, or other obligations assumed pursuant to this Section by reason of its failure to procure or maintain insurance in sufficient amounts, durations, or types.

Firm shall procure and maintain and, if applicable, shall cause any Subcontractor of the Firm to procure and maintain insurance coverage listed below. Such coverage shall be procured and maintained with forms and insurers acceptable to The Owner. All coverage shall be continuously maintained to cover all liability, claims, demands, and other obligations assumed by the Firm pursuant to this Section. In the case of any claims-made policy, the necessary retroactive dates and extended reporting periods shall be procured to maintain such continuous coverage. Minimum coverage limits shall be as indicated below unless specified otherwise in the Special Conditions:

(a) Worker Compensation insurance to cover obligations imposed by applicable laws for any employee engaged in the performance of work under this Contract, and Employers' Liability insurance with minimum limits of:

ONE MILLION DOLLARS (\$1,000,000) each accident, ONE MILLION DOLLARS (\$1,000,000) disease - policy limit, and ONE MILLION DOLLARS (\$1,000,000) disease - each employee

(b) General Liability insurance with minimum combined single limits of:

ONE MILLION DOLLARS (\$1,000,000) each occurrence and ONE MILLION DOLLARS (\$1,000,000) per job aggregate.

The policy shall be applicable to all premises and operations. The policy shall include coverage for bodily injury, broad form property damage (including completed operations), personal injury (including coverage for contractual and employee acts), blanket contractual, products, and completed operations. The policy shall include coverage for explosion, collapse, and underground hazards. The policy shall contain a severability of interests provision.

(c) Comprehensive Automobile Liability insurance with minimum combined single limits for bodily injury and property damage of not less than:

ONE MILLION DOLLARS (\$1,000,000) each occurrence and ONE MILLION DOLLARS (\$1,000,000) aggregate

This policy shall provide coverage to protect the contractor against liability incurred as a result of the professional services performed as a result of responding to this Solicitation.

With respect to each of Consultant's owned, hired, or non-owned vehicles assigned to be used in performance of the Work. The policy shall contain a severability of interests provision. The policies required by paragraphs (a), (b), and (c) above shall be endorsed to include the Owner and the Owner's officers and employees as additional insureds. Every policy required above shall be primary insurance, and any insurance carried by the Owner, its officers, or its employees, or carried by or provided through any insurance pool of the Owner, shall be excess and not contributory insurance to that provided by Consultant. No additional insured endorsement to any required policy shall contain any exclusion for bodily injury or property damage arising from completed operations. The Consultant shall be solely responsible for any deductible losses under any policy required above.

#### SECTION 4.0: SPECIFICATIONS/SCOPE OF SERVICES

**4.1. General/Background:** Grand Junction Police Department mission is to enforce the law, safeguard our community, and enhance its quality of life through the prevention, investigation, and reduction of crime for Grand Junction, Colorado, and the surrounding area – serving a population of approximately 80,000. During the course of this work, the Department is frequently in need of **Towing and Impound Services**. Tows may or may not be done on a rotational basis, depending on the outcome of this solicitation.

The Grand Junction Fleet Services Division also has need of **Towing Services** from time to time and will be included in this contract, as well as any other City department or division.

- **4.2. Contract Period:** The initial contract period shall be twelve (12) months beginning upon the execution of a subsequent contract. The awarded contractor and the City covenant and agree that this Proposal or subsequent contract may, upon mutual agreement of the supplier and the City, be extended under the terms and conditions of the contract for three (3) additional one (1) year periods, contingent upon the applicable fiscal year funding.
- **4.3. Special Conditions/Provisions:** The contract(s) established as a result of this Request for Proposal is to provide towing and impound services as needed for the City of Grand Junction.

In order to facilitate flexibility of services for various services that one vendor may not be capable of supplying this solicitation may result in a split award with more than one vendor, or may result in award on a rotational basis.

#### Types of Towing:

- **4.3.1** Vehicles involved in accidents
- **4.3.2** Vehicles abandoned by the owner in public rights-of-way
- **4.3.3** Vehicles seized for safekeeping by officers as a result of arrest of the operator
- **4.3.4** Vehicles seized as evidence
- **4.3.5** Police vehicles including motorcycles

**4.3.6** City vehicles of 10,000 GVW up to and including 83,000 GVW such as tandem axle dump trucks with sand and snowplows, street sweepers, weed mowers, backhoes, fire apparatus, etc.

**4.3.7** Stalled vehicles for which operator requests police assistance in removing vehicle – considered a Private Tow

**4.3.8** Vehicles left on private property for 24 hours – considered Private Tow

**4.3.9** Vehicles left unattended on public property within the limits of the city for a period longer than 48 hours – considered Public Tow

**4.3.10** Vehicles fitted with an immobilization device on public property deemed to be abandoned – considered Public Tow

**4.4. Scope of Services:** The awarded contractor/s will be subject to the following Scope of Services, which constitute the rule for operation

Proposal price(s) shall include all labor, base charges, clean up, wench fees, fuel surcharges, etc. in a **FLAT FEE** based on mileage. Contractor will state on Response Form at what mileage their rates change. Please see Section 4.9 for more information on pricing.

**4.5. Contractor Responsibilities:** The following responsibilities shall apply to the awarded contractor/s.

**4.5.1** All activity involved in the performance of towing services shall be carried out in a professional manner, using methods standard in the tow business. The awarded contractor/s will be expected to extend all courtesies to citizens and City personnel, realizing when services are required, the situation may be highly charged emotionally.

**4.5.2** Contractor must be able to provide towing services to the Owner 24 hours a day/7 days a week, 365 days a year.

**4.5.3** Contractor must be able to release vehicles from their towing company from 7:30 A.M. to 5:30 P.M., Monday through Saturday, except legal holidays.

**4.5.4** Contractor may be required to store vehicles impounded during the term of the contract until such vehicles are lawfully released, sold or disposed of. All fees for storage shall be included on the Response Form.

**4.5.5** Contractor shall make all arrangements for collection of fees from the owners of Private Tow vehicles.

**4.5.6** Contractor's dispatcher shall be available via standard telephone equipment 24 hours per day, 7 days per week.

**4.5.7** Contractor shall be responsible for release of towed vehicles to the legal owner of said vehicle by confirming ownership via current vehicle registration, or current and legal title or by notarized letter authorizing vehicle release to an authorized third party. Contractor shall make copies of release documents along with a current legal photo ID.

**4.5.8** Private tows shall be processed under the State Abandoned Vehicle laws (CRS42-4-1815) and is the sole responsibility of the Contractor.

**4.5.9** Contractor shall be responsible for clean-up of accident scenes. Clean-up shall transpire prior to final tow vehicle leaving the scene with the last incapacitated accident vehicle. Clean-up shall not commence until directed by City personnel in charge of the scene to preclude elimination of evidence information. Clean-up shall consist of the removal of glass, parts, etc. that might cause damage to other vehicles after traffic flow resumes. Materials cleaned from the scene shall be confined to a container or contained by another method that will insure nothing falls back into the street or other areas during transport.

**4.5.10** It is Contractor's duty to protect all motor vehicles in its custody, and Contractor shall be liable for any loss of damage caused by negligence of its employees, agents or servants.

**4.5.11** Vehicles to be stored by Contractor shall be secured at the scene of the tow and removed directly to the contractor's lot if directed by the Grand Junction Police Department. The Grand Junction Police Department or the City's Fleet Services Division may direct the Contractor to tow the vehicle to the City's impound facility or the Fleet Division, both located at 333 West Avenue, Grand Junction, CO 81501.

**4.5.12** The vehicle shall not be opened or tampered with en route. Upon arrival at the lot, entrance to the vehicle shall be limited to that required to remove wheel tie down equipment, locking the transmission gear, or only as required by the performance of legitimate business.

**4.5.13** Contractor shall immediately notify the Grand Junction Police Department of the existence of any property of value, dangerous instruments or weapons found in any vehicle towed at the request of the City of Grand Junction Police Department. Upon giving this notice, the Contractor shall also request that an agent of the Grand Junction Police Department be dispatched to take custody of any such property in accordance with police procedures.

**4.5.14** All other property of little or no value left inside abandoned vehicles may be disposed of at the discretion of the Contractor, after the abandoned vehicle process is completed.

**4.5.15** If another tow company is used by the awarded Contractor, said company shall be considered a subcontractor. The awarded Contractor shall be responsible for the subcontractor's actions pursuant to damages, payment and adherence to all requirements of this agreement.

**4.5.16** Contractor shall complete form DR 2008 for all Grand Junction Police Department tows which have been impounded at the Contractor's storage facility and forward said forms to the Grand Junction Police Department Records Division with the time constraints listed in Colorado Revised Statutes 42-4-1801 through 42-4-185.

**4.5.17** Contractor shall keep a log of all services performed for the City of Grand Junction and maintain it at their office. Said log shall be made available to Grand Junction for inspection during normal business hours. At a minimum, the log shall contain the following for each tow service performed:

- a) Date of activity
- **b**) Time of activity
- c) Location of activity
- d) Vehicle or item description (make, year, model, color/s, license number, VIN)
- e) Total towing charge
- f) Name of tow truck operator
- **g**) City of Grand Junction case report number (if Police Department tow)

#### Note: include a copy of this form with your proposal response

**4.5.18** Contractor shall have the required permits as legally mandated by the State of Colorado and City of Grand Junction.

#### Note: a copy of all permits shall be submitted with your proposal response

#### **4.6.** City Responsibilities: The following responsibilities shall apply to the Owner.

**4.6.1.** The City reserves the right to inspect, at any time, any and all equipment, storage facility, lease agreements, certificates, licenses, etc. the Contractor/s intends to use in performance of the contract. All items shall be available and in effect on the date of inspection.

**4.6.2.** Any motor vehicle taken into custody as a result of an arrest or seizure made incident to a federal drug, liquor or firearms violation, or any vehicle declared by a court of competent jurisdiction to be a Class I public nuisance is subject to confiscation, and may thereby become the property of the confiscating jurisdiction. When such vehicle becomes the property of the City of Grand Junction, the City shall not be obligated to pay any storage

charge accrued on said vehicle, and any such charges which have been paid shall be returned to the City. Said vehicles will routinely be stored at the Grand Junction Police Department impound lot at 333 West Avenue, Grand Junction, CO 81501.

**4.6.3.** The towing and recovery of vehicles shall be ordered by personnel of the Grand Junction Police Department, the Fleet Services Division or any other City Department on an as needed basis.

**4.6.4.** The City will be responsible for notifying the awarded contractor when a heavy tow is required to allow the contractor to make arrangements for the necessary equipment to respond.

**4.7 Capability and/or Capacity:** Contractor/s shall prove their capability and capacity to handle this type of contract.

**4.7.1** Contractor shall describe their ability to handle simultaneous requests for service at separate locations.

**4.7.2** Contractor shall describe their availability to respond to requests from the Owner, including length of time it takes for tow truck to arrive in normal weather conditions and inclement weather conditions. Describe the guaranteed response time and method to ensure this commitment is in your proposal.

**4.7.3** Describe the number of towing vehicles available, including heavy duty towing units and self-loading trailers. All units shall be registered in Contractor's name.

**4.7.4** Contractor shall describe their preferred method to accept police and fleet records, i.e., fax, electronic communication or hard copy.

- **4.7.5** Contractor shall supply:
  - a) Number and capability of towing vehicles
  - b) Light mounted equipment and visibility of said equipment
  - c) Tires: Rating and Size
  - d) Tow mechanisms used
  - e) Additional equipment available on tow trucks

**4.7.6** Contractor shall describe devices used and their capability of maintaining communications between the service vehicle and police dispatcher.

#### 4.8 Storage Location: Contractor/s shall

**4.8.1** Identify the location of their storage lot to be used in the performance of this contract,

**4.8.2** Provide the storage lot distance from City Hall, 250 North 5<sup>th</sup> Street, Grand Junction, CO 81501

**4.8.3** Describe their facility to include the number of square feet enclosed by fencing.

**4.8.4** The storage lot must meet all zoning compliance regulations and Contractor shall provide proof of such compliance with their Response to this solicitation.

**4.9 Prices**: Contractor shall provide a price list for all services they provide.

#### 4.10 RFP Tentative Time Schedule:

| Request for Proposal available                 | August 11, 2017                     |
|--|-------------------------------------|
| Inquiry deadline, no questions after this date | August 24, 2017 at noon             |
| Submittal deadline for proposals               | September 12, 2017 prior to 2:30 PM |
| Owner evaluation of proposals                  | Sept 12 – 22, 2017                  |
| Final selection                                | week of September 25, 2017          |
| Contract execution                             | October 1, 2017                     |

#### SECTION 5.0: PREPARATION AND SUBMITTAL OF PROPOSALS

Submission: <u>Each proposal shall be submitted in electronic format only through the</u> <u>Rocky Mountain E-Purchasing website, http://www.bidnetdirect.com/colorado</u>. <u>This site</u> offers both "free" and "paying" registration options that allow for full access of the Owner's documents and for electronic submission of proposals. (Note: "free" registration may take up to 24 hours to process. Please Plan accordingly.)</u> Please view our "Electronic Vendor Registration Guide" at www.gjcity.org/business-and-economic-development/bids for details. <u>The uploaded response to this RFP shall be a single PDF document with all required</u> <u>information included</u>. For proper comparison and evaluation, the City requests that proposals be formatted as directed in Section 5.0 "Preparation and Submittal of Proposals." Offerors are required to indicate their interest in this Project, show their specific experience and address their capability to perform the Scope of Services in the Time Schedule as set forth herein. For proper comparison and evaluation, the Owner requires that proposals be formatted A to F.

- A. **Cover Letter:** Cover letter shall be provided which explains the Firm's interest in the project. The letter shall contain the name/address/phone number of the person who will serve as the firm's principal contact person with Owner's Contract Administrator and shall identify individual(s) who will be authorized to make presentations on behalf of the firm. The statement shall bear the signature of the person having proper authority to make formal commitments on behalf of the firm. By submitting a response to this solicitation the Contractor agrees to all requirements herein.
- **B.** Qualifications/Experience/Credentials: Proposers shall provide their qualifications for consideration as a contract provider to the City of Grand Junction and include prior experience in similar projects. Include hiring and training policy for employees.
- **C. References:** A minimum of three (3) **references** with their names, addresses and telephone numbers that can attest to your experience in projects of similar scope and size.
- **D. Fee Proposal:** Provide a complete list of costs using Solicitation Response Form found in Section 7.
- E. Additional Data (optional): Provide any additional information that will aid in evaluation of your qualifications with respect to this project, including any alternative ordering and/or inventory management options available.

#### SECTION 6.0: EVALUATION CRITERIA AND FACTORS

- **6.1 Evaluation:** An evaluation team shall review all responses and select the proposal or proposals that best demonstrate the capability in all aspects to perform the scope of services and possess the integrity and reliability that will ensure good faith performance.
- **6.2 Intent:** Only respondents who meet the qualification criteria will be considered. Therefore, it is imperative that the submitted proposal clearly indicate the firm's ability to provide the services described herein.

Submittal evaluations will be done in accordance with the criteria and procedure defined herein. The Owner reserves the right to reject any and all Statements. The following parameters will be used to evaluate the submittals (in no particular order of priority):

- Responsiveness of Proposal
- Prices/Fees
- Experience/Qualifications; including hiring and training policies
- Compliance in submitting required information
- Capability and capacity; including response time, simultaneous requests and number of tow vehicles
- Location of storage lot
- Hiring and training policy
- References
- **6.3 Oral Interviews:** The Owner may invite the most qualified rated proposers to participate in oral interviews.
- **6.4 Award:** Firms shall be ranked or disqualified based on the criteria listed in Section 6.2. The Owner reserves the right to consider all of the information submitted and/or oral presentations, if required, in selecting the project Contractor.

#### SECTION 7.0: SOLICITATION RESPONSE FORM

Failure to submit this form and all other required information shall deem Contractor as non-responsive.

- A) Company Name \_\_\_\_\_
  - (more company information is required at the bottom of this form)
- B) Flat Fee for all tows within \_\_\_\_\_ miles: \$\_\_\_\_\_ (Section 4.4)
- C) Flat Fee for all tows outside \_\_\_\_\_ miles: \$\_\_\_\_\_ (Section 4.4)
- D) Include list of all fees and services as described in Section 4.9
- E) Provide sample of Form as described in Section 4.5.17.
- F) Provide copies of all Permits as described in Section 4.5.18.
- G) Provide complete information requested in Section 4.7.
- H) Provide complete storage information requested in Section 4.8.
- I) Include your employee hiring and training policy/s as described in Section 5.B.
- J) Include Cover Letter, References, etc. as described in Section 5.
- **K**) Include any other information you feel necessary to describe your firm and its abilities to fulfill the terms of this agreement.

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The Owner reserves the right to accept any portion of the work to be performed at its discretion

The undersigned has thoroughly examined the entire Request for Proposals and therefore submits the proposal and schedule of fees and services attached hereto.

This offer is firm and irrevocable for sixty (60) days after the time and date set for receipt of proposals.

The undersigned Offeror agrees to provide services and products in accordance with the terms and conditions contained in this Request for Proposal and as described in the Offeror's proposal attached hereto; as accepted by the Owner.

Prices in the proposal have not knowingly been disclosed with another provider and will not be prior to award.

- Prices in this proposal have been arrived at independently, without consultation, communication or agreement for the purpose of restricting competition.
- No attempt has been made nor will be to induce any other person or firm to submit a proposal for the purpose of restricting competition.
- The individual signing this proposal certifies that he/she is a legal agent of the offeror, authorized to represent the offeror and is legally responsible for the offer with regard to supporting documentation and prices provided.

- Direct purchases by the Owner are tax exempt from Colorado Sales or Use Tax. Tax exempt No. 98-903544. The undersigned certifies that no Federal, State, County or Municipal tax will be added to the above quoted prices.
- Prompt payment discount of \_\_\_\_\_\_ percent of the net dollar will be offered to the Owner if the invoice is paid within \_\_\_\_\_\_ days after the receipt of the invoice. Payment Terms

**RECEIPT OF ADDENDA:** the undersigned Contractor acknowledges receipt of Addenda to the Solicitation, Specifications, and other Contract Documents.

State number of Addenda received: \_\_\_\_\_\_.

#### It is the responsibility of the Proposer to ensure all Addenda have been received and acknowledged.

| Company Name – (Typed or Printed) | Authorized Agent for Company – (Typed or Printed) |
|-----------------------------------|---|
| Authorized Agent Signature        | Title   |
| Address of Offeror                | State and Zip Code                                |
| Phone Number                      | Fax Number  |
| E-mail Address of Agent           | Cell Phone Number                                 |