

Grand Junction Regional Communications Center

Month / Year March 2018

Staffing

Positions budgeted 52

Positions staffed 42

Training

Number of Trainees 9

Entry Level 3

Intermediate 4

Probationary 2

Activity

GJPD Calls for Service 6,331

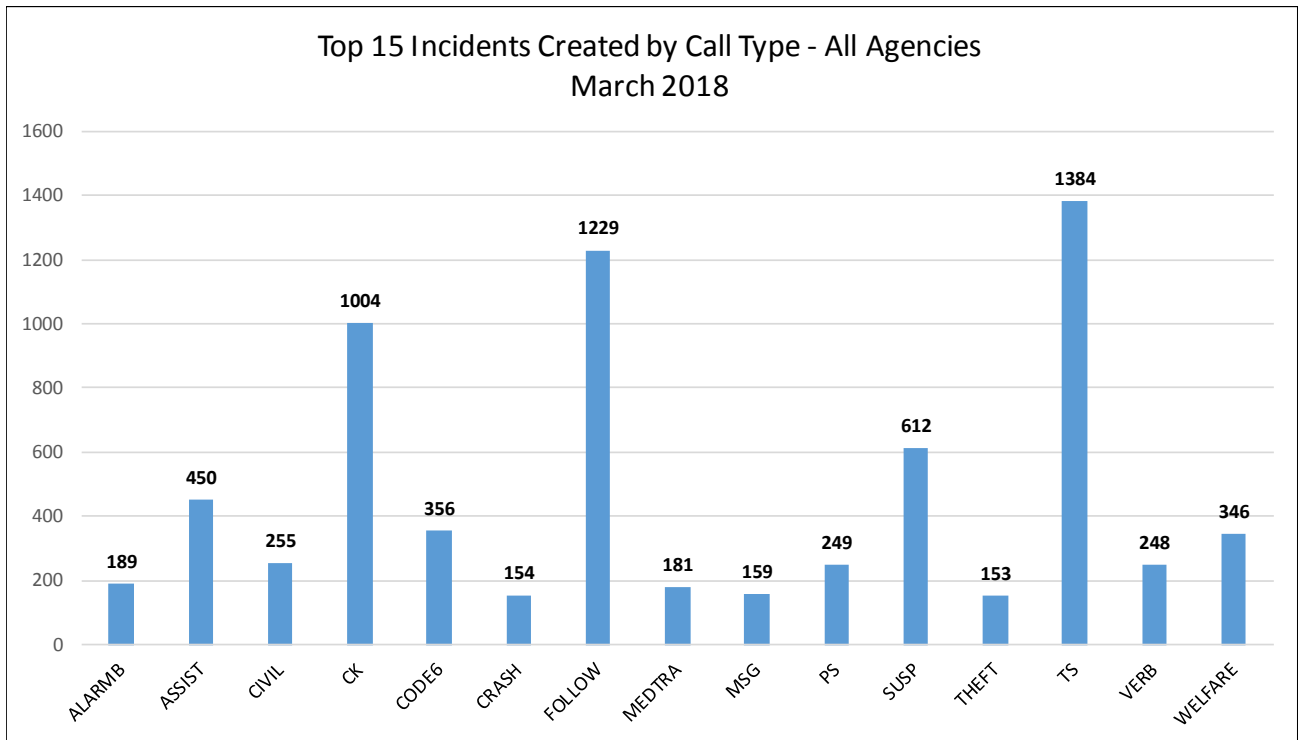
All Law Enforcement CFS 10,967

All Fire/EMS CFS 2,022

All Agency Phone Calls 26,231

All Agency CFS 12,989

Mobile Comm. Vehicle Used 1



Grand Junction Regional Communications Center

Incident Summary by Agency - March 2018			
Law Enforcement		Fire/EMS	
Collbran Marshal's Office	0	Central Orchard Mesa Fire Dept	10
Colorado National Monument	13	Clifton Fire Dept	290
DeBeque Marshal's Office	71	DeBeque Fire Dept	16
Fruita Police Dept	610	East Orchard Mesa Fire Dept	3
Grand Junction Police Dept	6,331	Gateway Fire Dept	9
Mesa County Sheriff's Office	3,663	Glade Park Fire Dept	5
Mesa Co Criminal Justice Services	4	Grand Jct Regional Airport	5
Mesa County Valley School Dist	6	Grand Jct Fire Dept	1,374
Palisade Police Dept	268	Lands End Fire Dept	23
VA Police Dept	1	Lower Valley Fire Dept	179
		Mesa County Fire Marshal	6
		Palisade Fire Dept	74
		Plateau Valley Fire Dept	20
		St. Mary's CareFlight Transport	8

GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Monthly Incident Report

March 2018

Agencies	SAME MONTH 2017	CURRENT MONTH 2018	% Difference SAME MONTH LAST YR	Year to Date 2017	Year to Date 2018	% Difference Last Year
LAW ENFORCEMENT AGENCIES:						
Collbran Marshal's Office	42	0	-100%	104	13	-88%
Colorado National Monument	46	13	-72%	85	41	-52%
DeBeque Marshal's Office	77	71	-8%	214	203	-5%
Fruita Police Department	751	610	-19%	1,967	1,886	-4%
Grand Junction Police Department	7,065	6,331	-10%	19,513	18,000	-8%
Mesa County Sheriff's Office	3,404	3,663	8%	9,848	10,305	5%
- Criminal Justice Services	2	4	100%	22	38	73%
Mesa County Valley School Dist. 51*	0	6	N/A	0	31	N/A
Palisade Police Department	309	268	-13%	789	756	-4%
VA Police Department	3	1	-67%	8	3	-63%
Total Law Enforcement:	11,699	10,967	-6%	32,550	31,276	-4%
FIRE/EMS AGENCIES:						
Central Orchard Mesa Fire Department	15	10	-33%	34	40	18%
Clifton Fire Department	321	290	-10%	902	830	-8%
DeBeque Fire Department	27	16	-41%	62	57	-8%
East Orchard Mesa Fire Department	3	3	0%	6	12	100%
Gateway Fire Department	5	9	80%	12	21	75%
Glade Park Fire Department	1	5	400%	6	12	100%
Grand Junction Regional Airport	0	5	N/A	3	12	300%
Grand Junction Fire Department	1,294	1,374	6%	3,794	4,027	6%
Lands End Fire Department	17	23	35%	41	61	49%
Lower Valley Fire Department	183	179	-2%	420	486	16%
Mesa County Fire Marshal	9	6	-33%	13	18	38%
Palisade Fire Department	75	74	-1%	233	219	-6%
Plateau Valley Fire Department	23	20	-13%	64	57	-11%
St. Mary's CareFlight Transport	2	8	300%	5	17	240%
Total Fire/EMS:	1,975	2,022	2%	5,595	5,869	5%
*MCVSD51 became a paying user agency in August, 2017						
TOTAL	13,674	12,989	-5%	38,145	37,145	-3%

GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Monthly Incident Report

February 2018 - Revised 04/05/2018

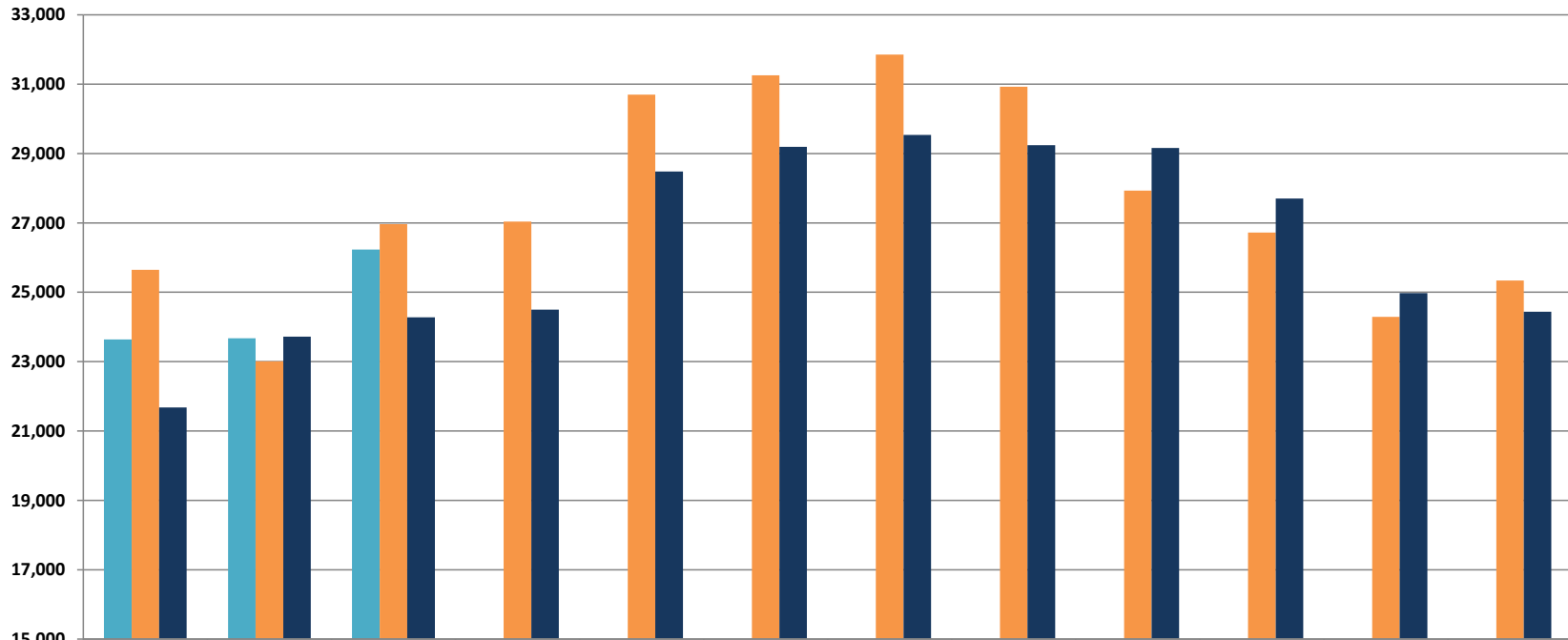
Agencies	SAME MONTH 2017	Missed February 2018	CURRENT MONTH 2018**	% Difference SAME MONTH LAST YR	Year to Date 2017	Year to Date 2018**	% Difference Last Year
LAW ENFORCEMENT AGENCIES:							
Collbran Marshal's Office	37	1	7	-81%	62	13	-79%
Colorado National Monument	25	0	13	-48%	39	28	-28%
DeBeque Marshal's Office	80	2	63	-21%	137	132	-4%
Fruita Police Department	594	45	575	-3%	1,216	1,276	5%
Grand Junction Police Department	6,162	384	5,540	-10%	12,448	11,669	-6%
Mesa County Sheriff's Office	3,124	223	3,186	2%	6,444	6,642	3%
- Criminal Justice Services	7	0	3	-57%	20	34	70%
Mesa County Valley School Dist. 51*	0	3	16	N/A	0	25	N/A
Palisade Police Department	250	7	225	-10%	480	488	2%
VA Police Department	2	0	0	-100%	5	2	-60%
Total Law Enforcement:	10,281	665	9,628	-6%	20,851	20,309	-3%
FIRE/EMS AGENCIES:							
Central Orchard Mesa Fire Department	7	0	12	71%	19	30	58%
Clifton Fire Department	257	21	276	7%	581	540	-7%
DeBeque Fire Department	12	0	15	25%	35	41	17%
East Orchard Mesa Fire Department	2	0	5	150%	3	9	200%
Gateway Fire Department	0	0	8	N/A	7	12	71%
Glade Park Fire Department	2	0	5	150%	5	7	40%
Grand Junction Regional Airport	2	0	5	150%	3	7	133%
Grand Junction Fire Department	1,180	95	1,308	11%	2,500	2,653	6%
Lands End Fire Department	9	1	17	89%	24	38	58%
Lower Valley Fire Department	101	5	133	32%	237	307	30%
Mesa County Fire Marshal	3	0	6	100%	4	12	200%
Palisade Fire Department	67	8	71	6%	158	145	-8%
Plateau Valley Fire Department	24	3	20	-17%	41	37	-10%
St. Mary's CareFlight Transport	3	0	3	0%	3	9	200%
Total Fire/EMS:	1,669	133	1,884	13%	3,620	3,847	6%
*MCVSD51 became a paying user agency in August, 2017							
**Revised Total to include incidents missed on the original February summary - 4/5/18							
TOTAL	11,950	798	11,512	-4%	24,471	24,156	-1%

GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Monthly Telephone Calls Handled

(Includes Both Inbound and Outbound Calls)

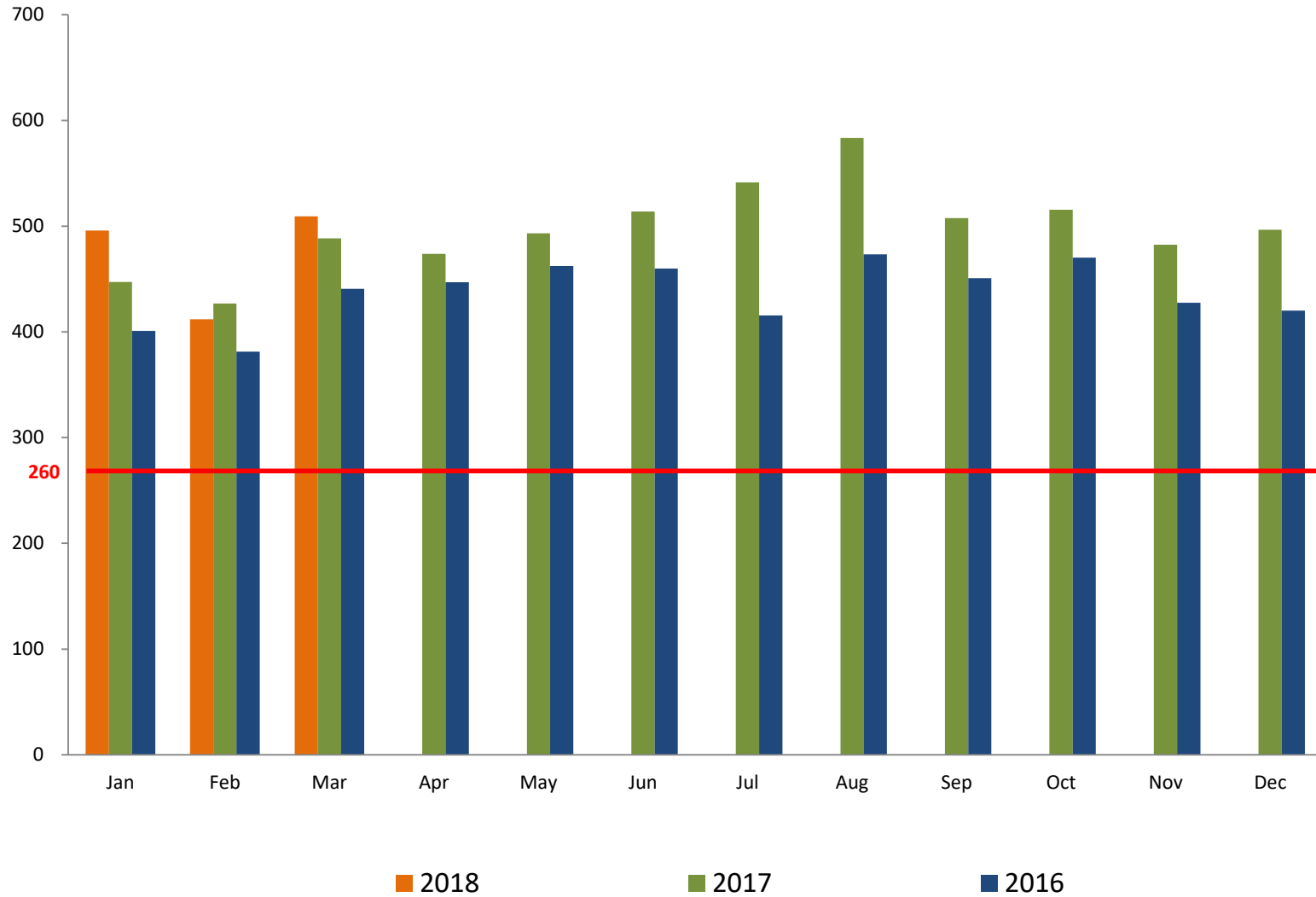
■ 2018 ■ 2017 ■ 2016



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ 2018	23,639	23,673	26,231									
■ 2017	25,648	23,010	26,962	27,041	30,697	31,254	31,852	30,927	27,933	26,722	24,289	25,341
■ 2016	21,678	23,723	24,278	24,500	28,480	29,195	29,534	29,238	29,161	27,705	24,974	24,442

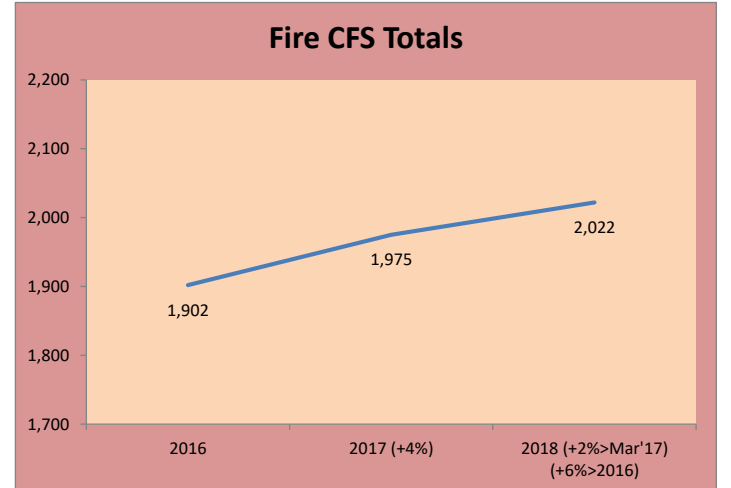
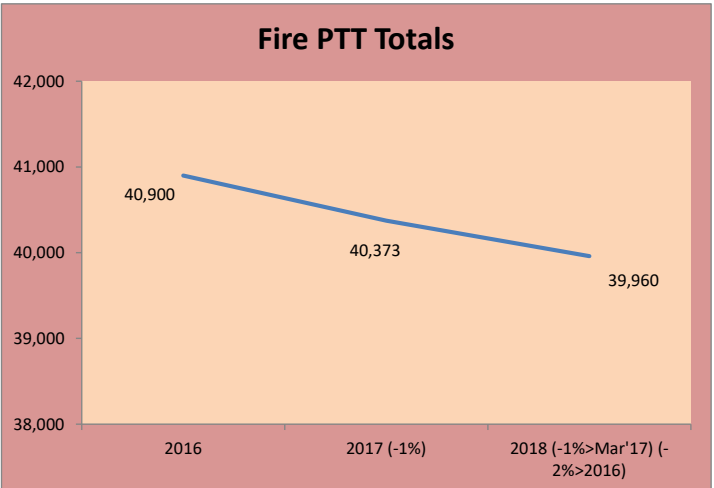
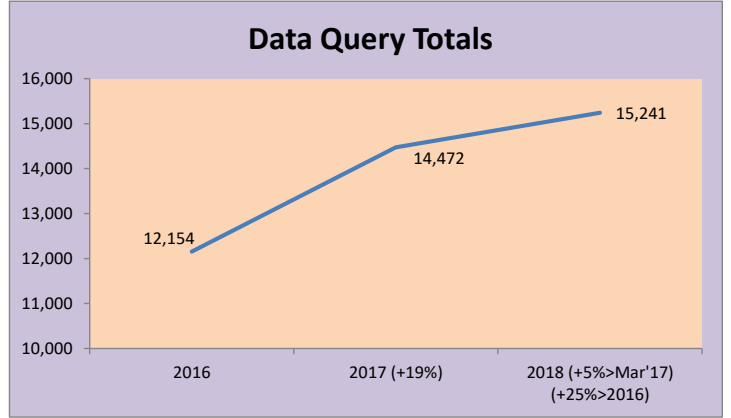
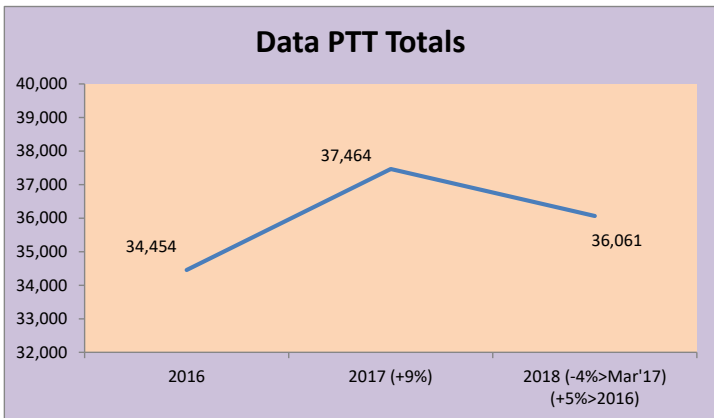
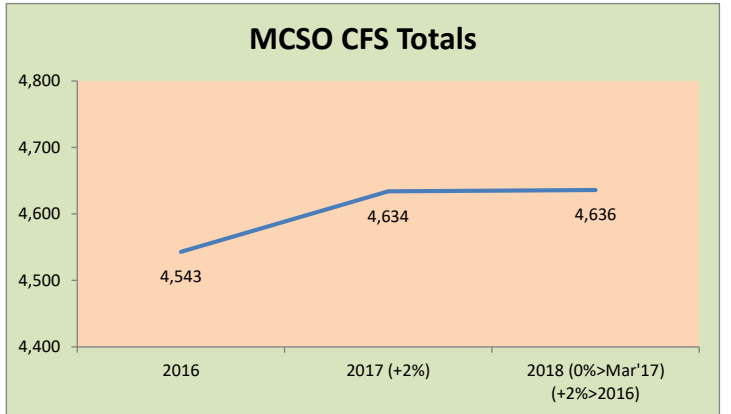
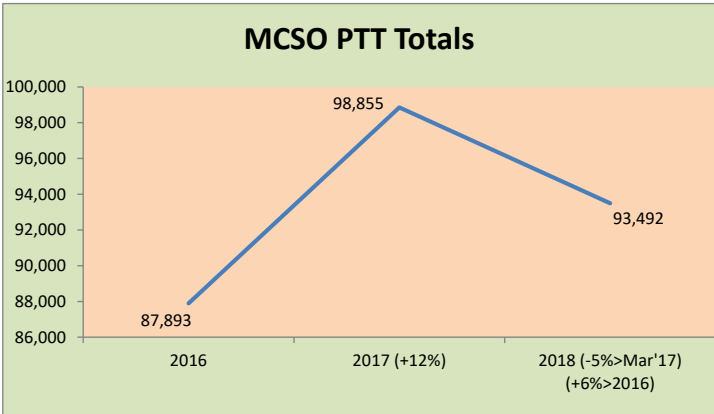
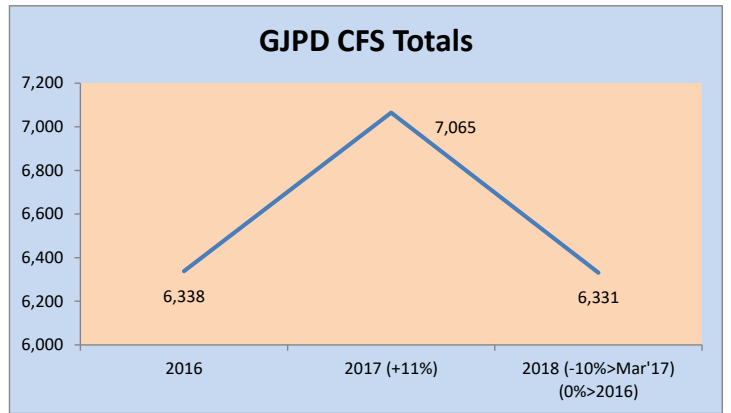
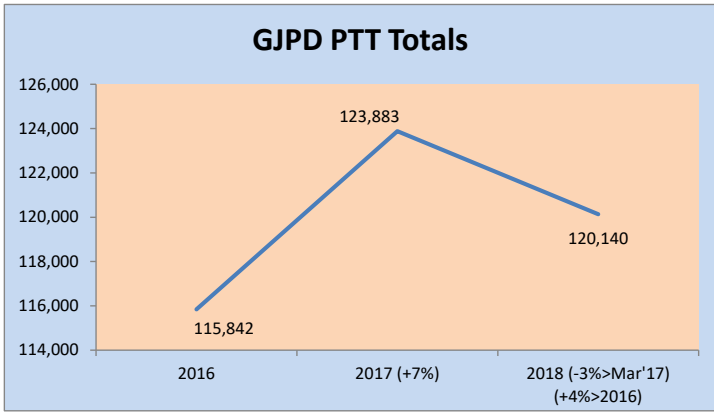
GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Incidents Per Proficient Telecommunicator



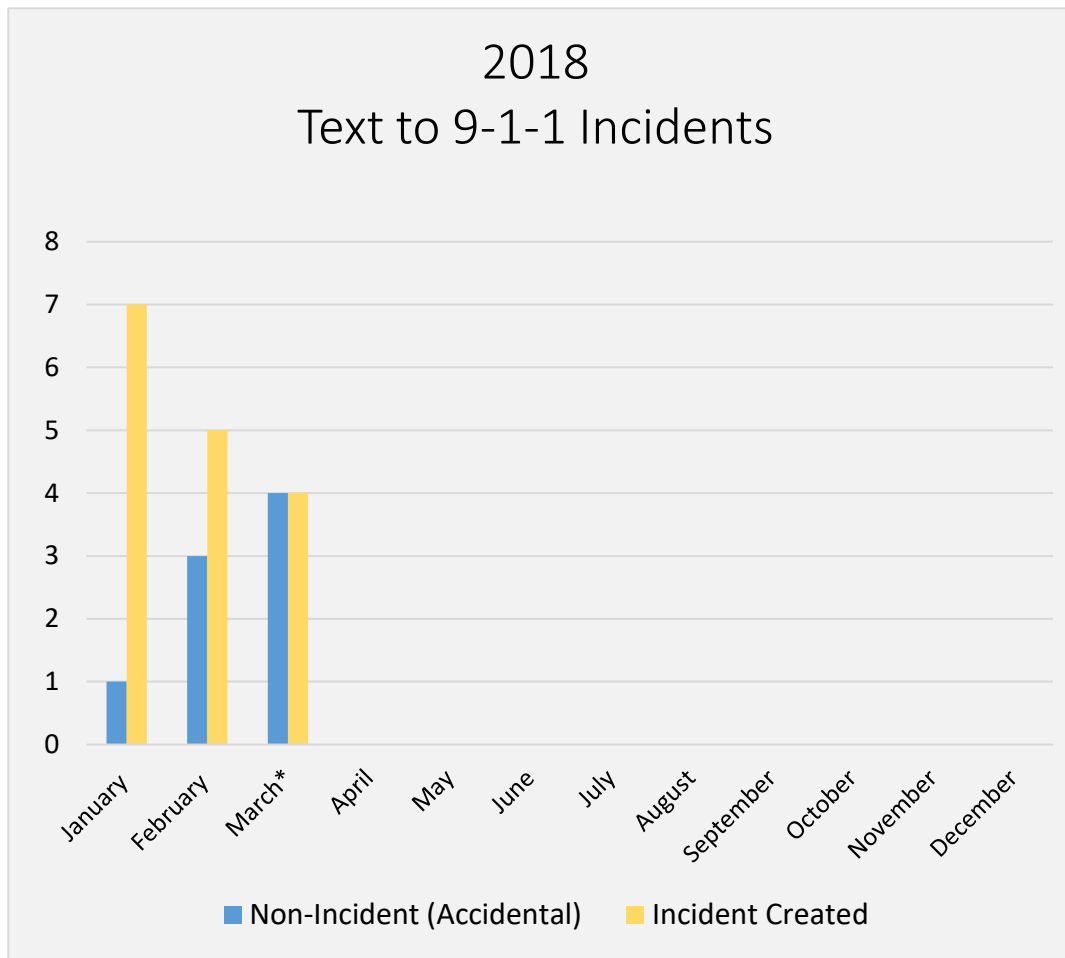
— Line represents incidents per TC as a recommended target by the Association of Public Safety Communications Officers (APCO)

**Dispatch Console Workload
Year to Year Comparison
March 2017/2018**



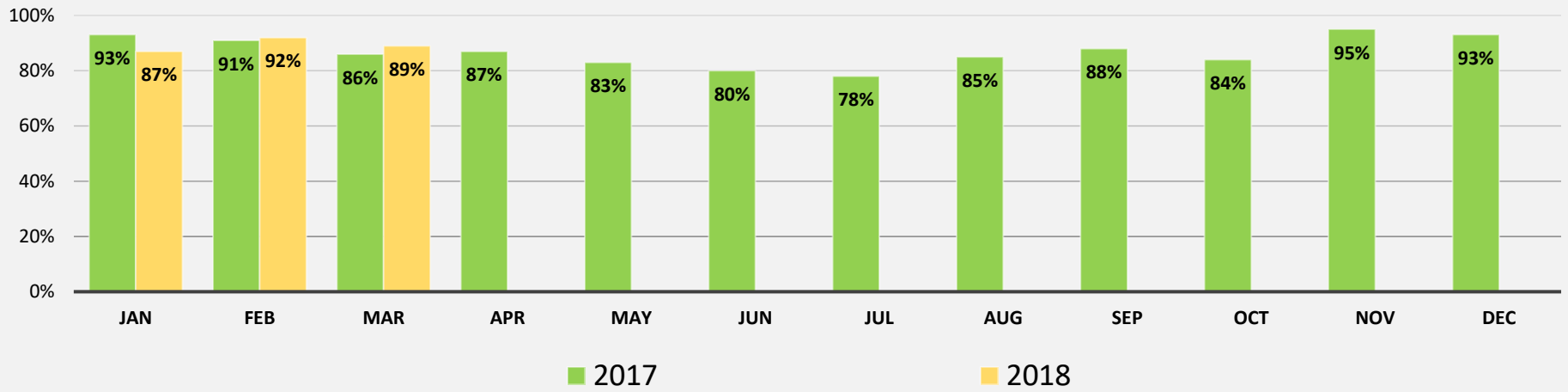
2018 Text to 9-1-1 Incidents

2018	Total	Non-Incident (Accidental)	Incident Created	Type of Incidents
January	8	1	7	CODE5(2), CHEST PAIN-C2, FOLLOW, LAW, INFO, BRUSH
February	8	3	5	VERB, SUSP, 911, OVERDOSE-C2, SEXI
March*	8	4	4	CODE5, LAW, SUSP, 911
April				
May				
June				
July				
August				
September				
October				
November				
December				
YTD	24	8	16	

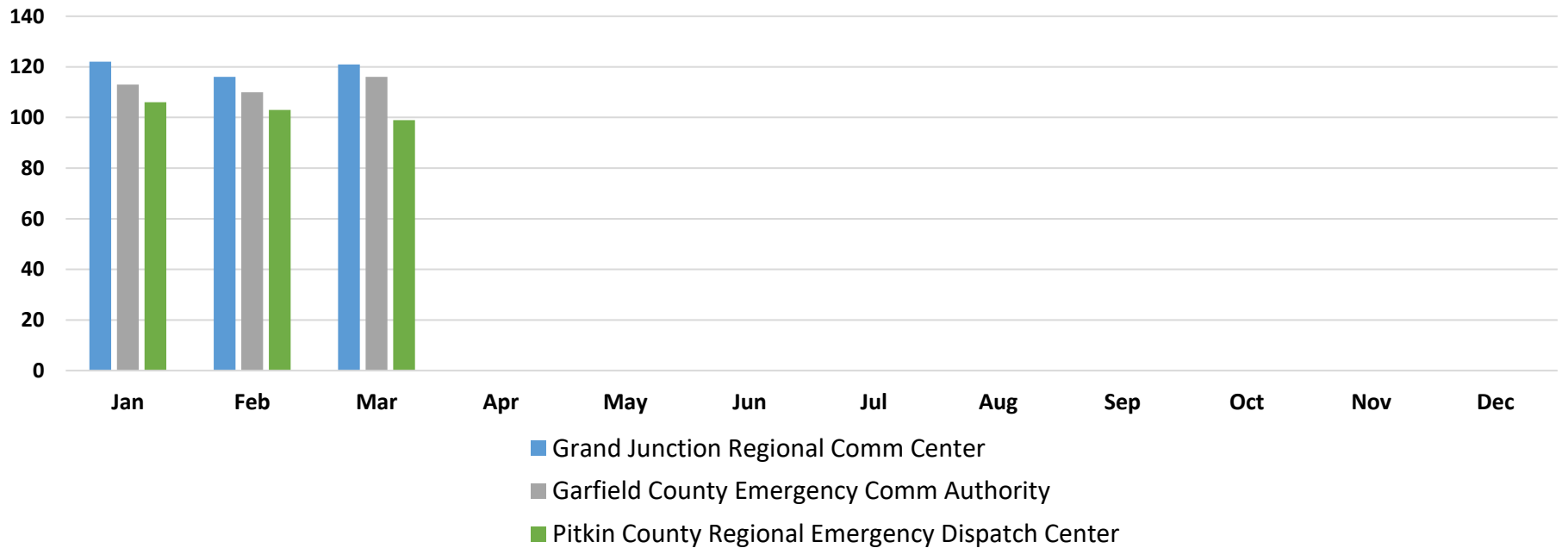


*March was the first full month of receiving/dispatching text message incidents through the GJRCC.

GJRCC EMD Compliance Comparison 2017 - 2018



EMD Calls Reviewed for Quality Assurance - 2018

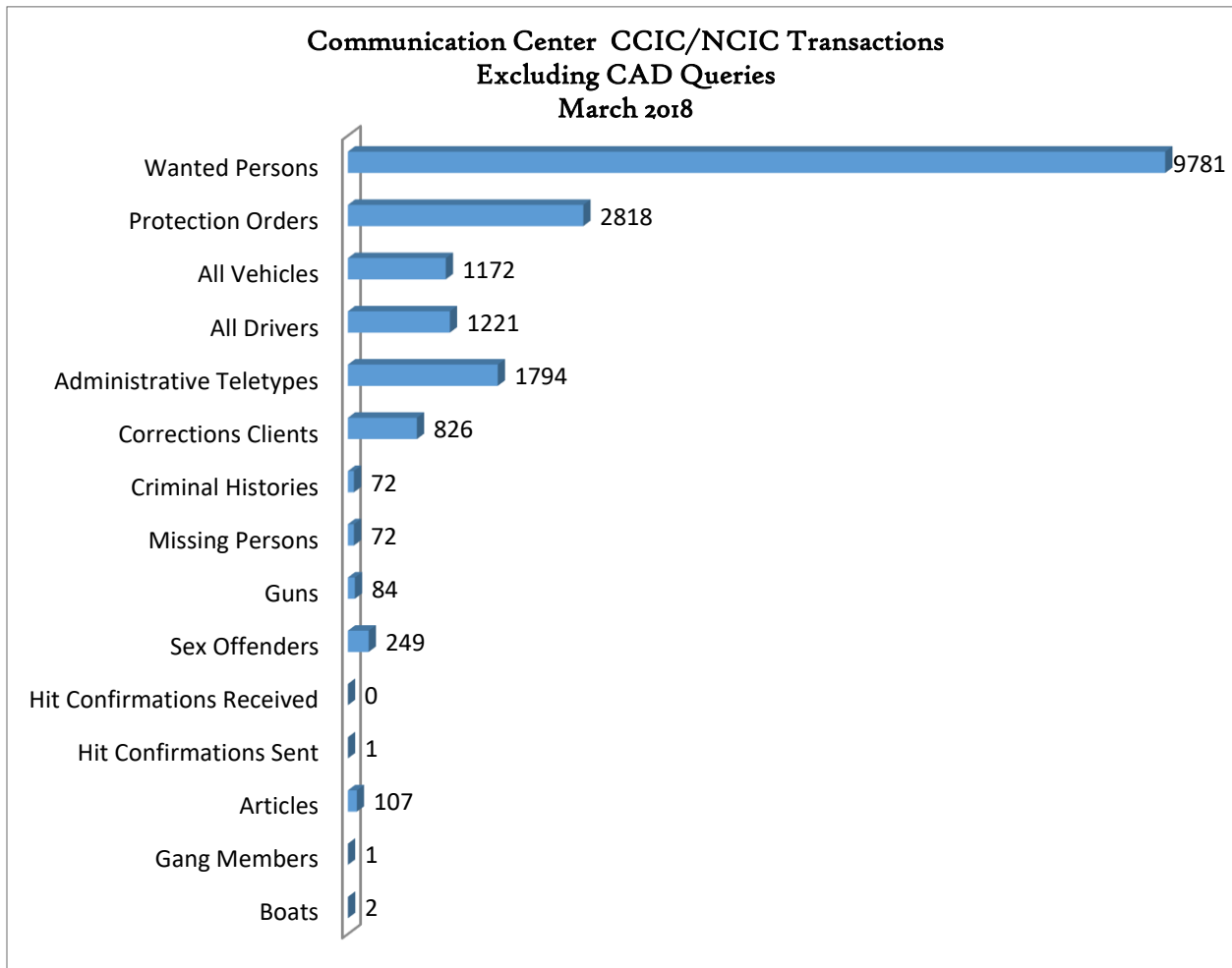


CCIC / NCIC Transactions March 2018

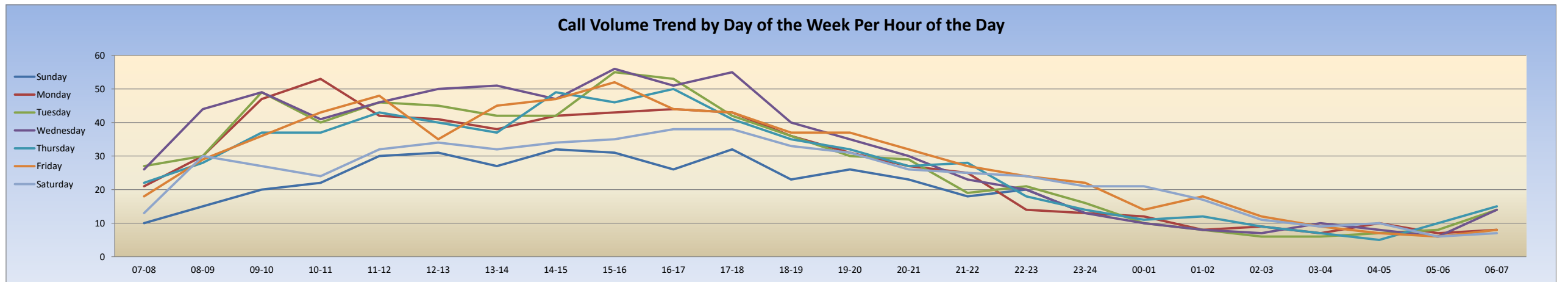
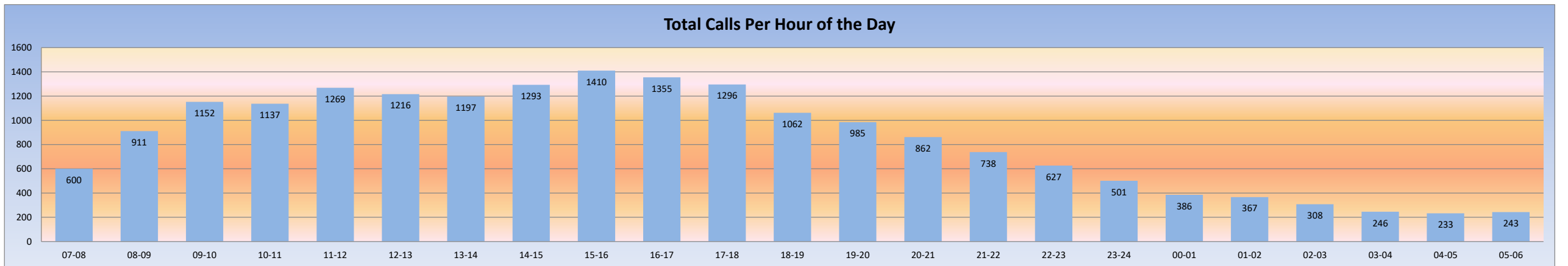
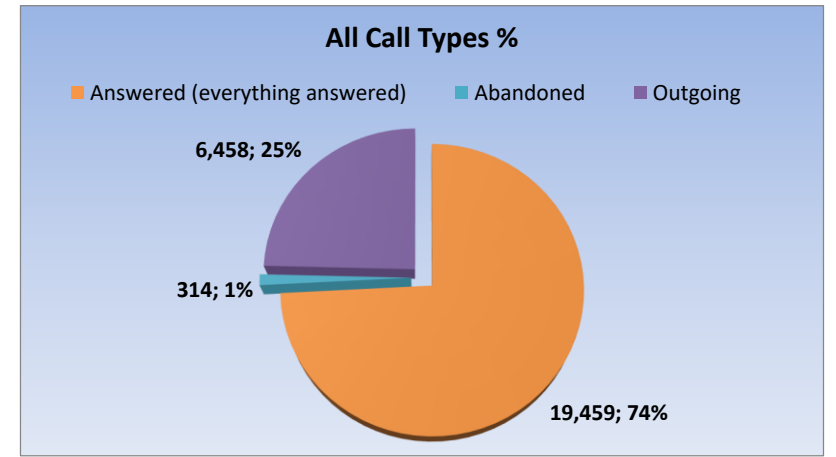
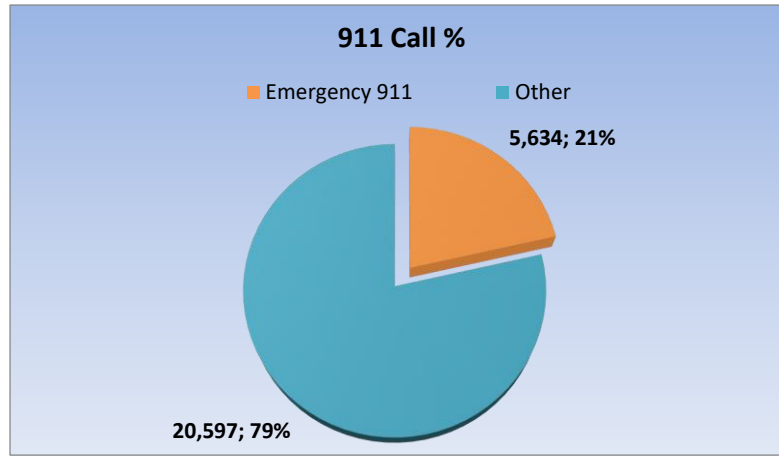
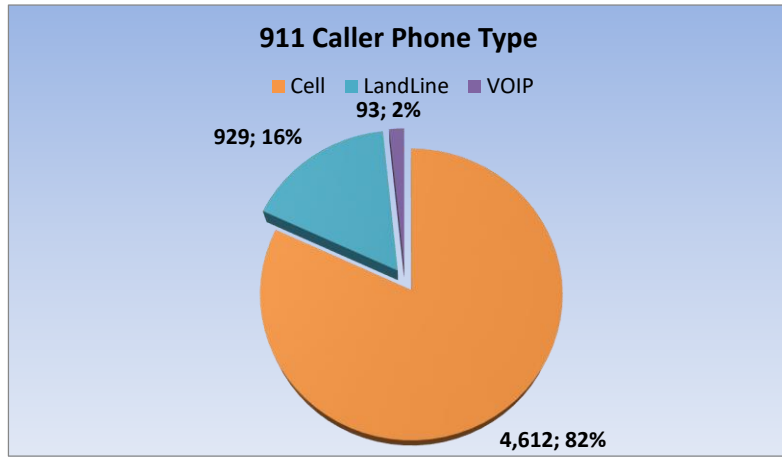
Workstation Queries input: 21671

Workstation Output (Responses Received): 50442

Log – ins: 1481

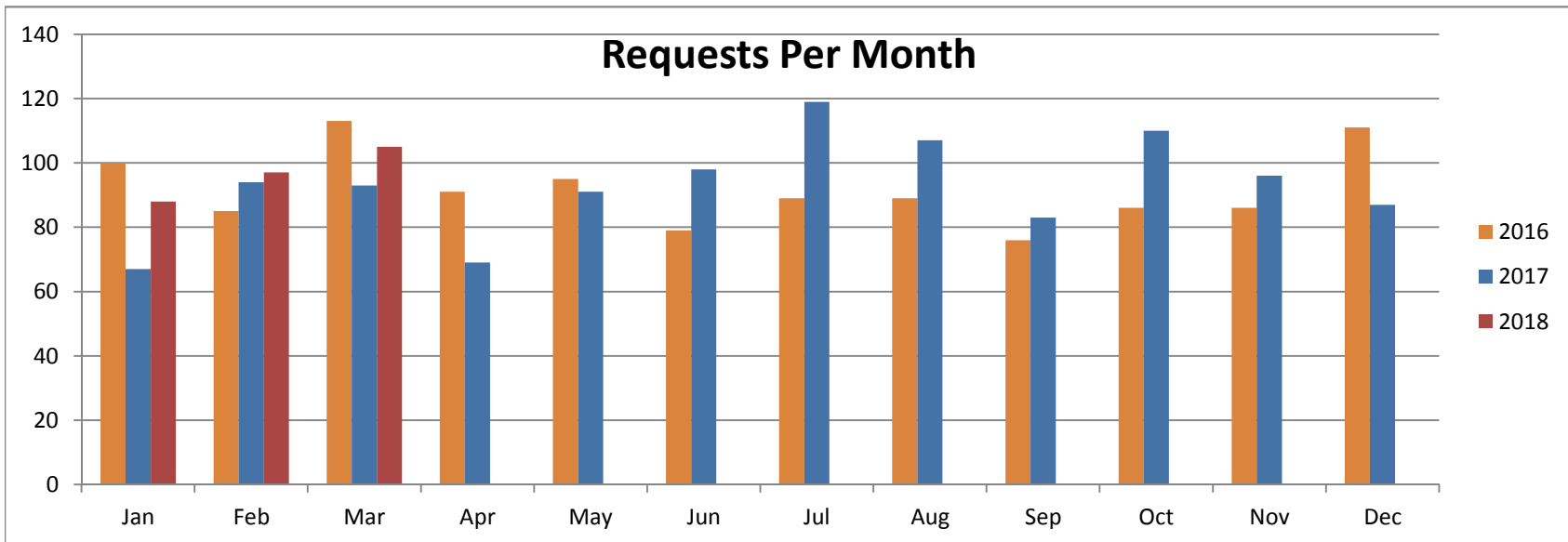


March 2018- GJRCC TOTAL CALLS = 26,231



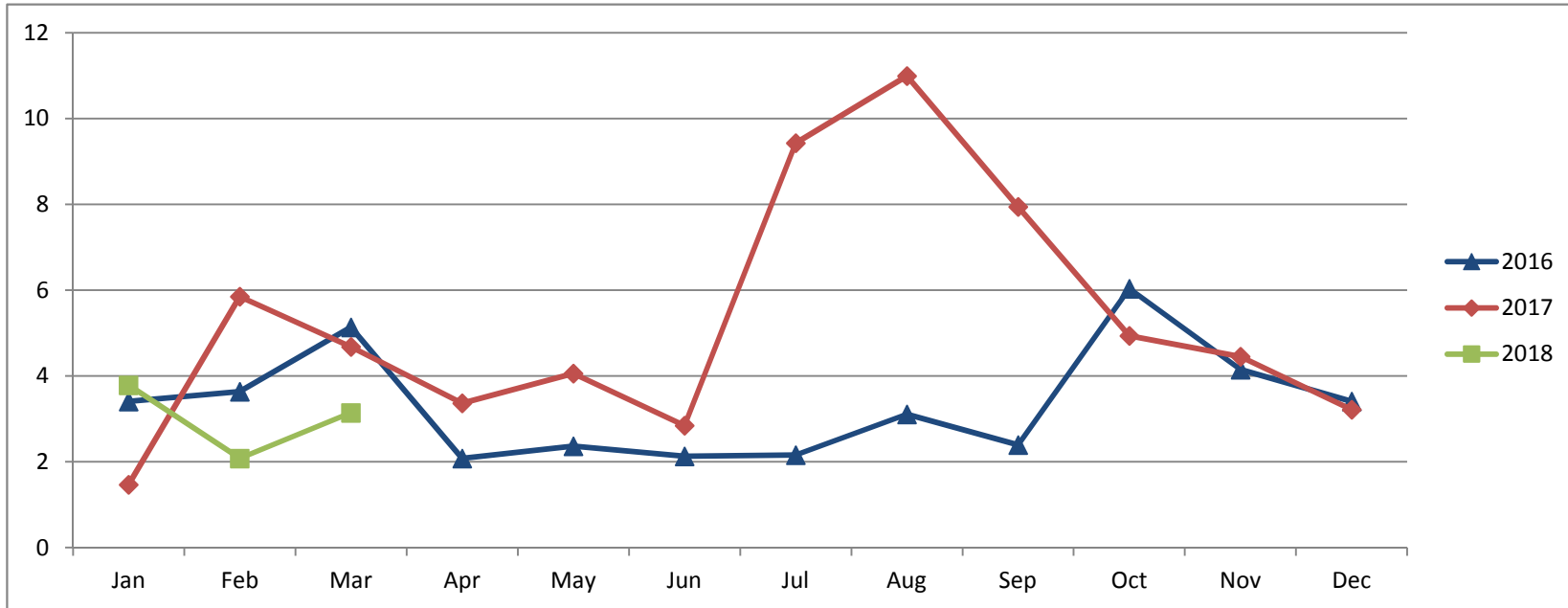
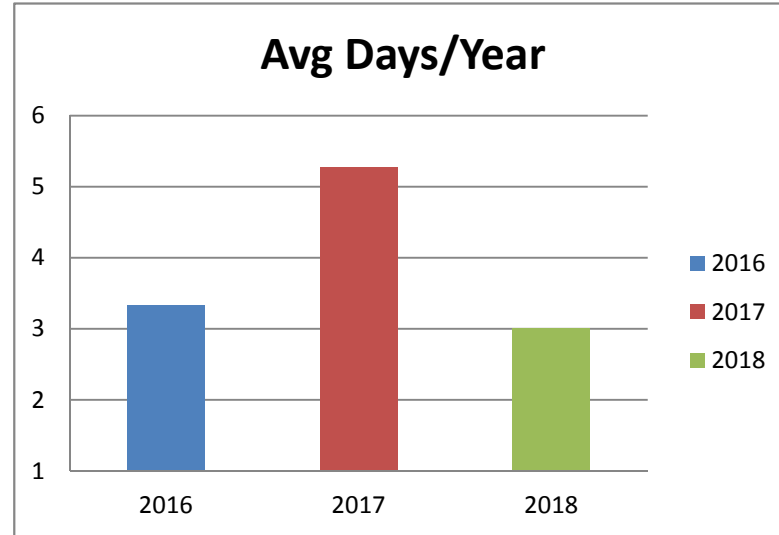
GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Audio Requests Per Month						
Year			Increase/Decrease			
	2016	2017	2018	YTD 15-16	YTD 16-17	YTD 17-18
Jan	100	67	88	-20%	-33%	31%
Feb	85	94	97	-16%	11%	3%
Mar	113	93	105	-27%	-18%	13%
Apr	91	69	0	-22%	-24%	-100%
May	95	91	0	12%	-4%	-100%
Jun	79	98	0	-19%	24%	-100%
Jul	89	119	0	14%	34%	-100%
Aug	89	107	0	-33%	20%	-100%
Sep	76	83	0	-33%	9%	-100%
Oct	86	110	0	-23%	28%	-100%
Nov	86	96	0	30%	12%	-100%
Dec	111	87	0	46%	-22%	-100%
	1100	1114	290	-13%	1%	-74%



GRAND JUNCTION REGIONAL COMMUNICATION CENTER

Average Days to Complete					
				Increase/Decrease	
	2016	2017	2018	YTD 16-17	YTD 17-18
Jan	3	1	4	-63%	-57%
Feb	4	6	2	-58%	61%
Mar	5	5	3	-3%	-9%
Apr	2	3		-68%	62%
May	2	4		-9%	71%
Jun	2	3		-48%	34%
Jul	2	9		-4%	337%
Aug	3	11		31%	254%
Sep	2	8		-67%	232%
Oct	6	5		-45%	-18%
Nov	4	4		-48%	7%
Dec	3	3		1%	-5%
Totals	3	5	3	-55%	-43%



Professional Standards

Month / Year March 2018

Staffing (PSU)

Sworn Positions budgeted	<u>4</u>	Sworn Positions staffed	<u>3</u>
Civilian Positions budgeted	<u>3</u>	Civilian Positions staffed	<u>3</u>
Sworn Training hours (PSU)	<u>0</u>	Civilian Training Hours	<u>0</u>

Backgrounds and Recruitments (Department Wide)

Backgrounds Conducted	<u>7</u>	CVSA Criminal	<u>0</u>
Vacancies Sworn	<u>2</u>	CVSA Civilian	<u>15</u>
Vacancies Civilian	<u>3</u>	Applications in Process Sworn	<u>2</u>
		Applications in Process Civilian	<u>0</u>

Academy / In-Service Instructing

Number Classes	<u>0</u>	Total Training Hours	<u>6</u>
----------------	----------	----------------------	----------

Staff Inspections – 0

Volunteer Hours

Administration	<u>98.5</u>	Other	<u>10.5</u>
Chaplain Program	<u>9</u>	Patrol/Traffic	<u>39.25</u>
Fire	<u>42.5</u>	Range	<u>29</u>
Investigations	<u>24.25</u>	Records	<u>18.5</u>
Lab and Property	<u>28</u>		

TOTAL HOURS VOLUNTEERS:
299.5

Special Projects (hours)

**GRAND JUNCTION POLICE DEPARTMENT
PROFESSIONAL STANDARDS**

**OCCURRENCE DETAIL REPORT
Reporting period: 3/1/2018 - 3/31/2018**

Citizen Complaint

Code of Conduct violation

3/1/2018 2018-00038 Complaint from a citizen that an employee was unprofessional.
1 Unsustained *Unable to show alleged behavior occurred or not but it is doubtful.*

3/11/2018 2018-00046 Citizen complained about ongoing traffic issue and stated when he spoke with employee he was aggressive and unprofessional in his response to him
1 Unfounded *Citizen did not want to file complaint after all and was working with other city employees to address the traffic complaint.*

3/27/2018 2018-00047 Citizen complained the officer was rude and threatened him with his baton.
1 Unfounded *Citizen agreed that there was communication issues and he could have communicated better and wanted the officer to learn from the experience.*

3 Code of Conduct violation

Outside Commendation

Outside commendation

3/5/2018 2018-00032 A father has concerns over a teenage son's drug use and contacted employee for advice on how to handle it. The father called in to say how pleased he was with the way the employee responded to this situation.
1 None *Well handled and much appreciated by the father*

3/6/2018 2018-00035 Commendation for employee for helping citizen with an issue after her son's death. Sanchez was the first person to sit and listen to her and really helped her and she really appreciated all the help, understanding and listening she did. She also appreciated being treated as a person.
1 None

3/6/2018 2018-00041 Citizen called in to express her gratitude for two officers who were called to check the welfare of her and her husband. They had a lovely visit with the two officers who were terrific and evaluated the situation well and wanted to compliment them. They had a lovely experience, even if it was the police showing up at the front door.
1 None

Employee 2 None

**GRAND JUNCTION POLICE DEPARTMENT
PROFESSIONAL STANDARDS**

**OCCURRENCE DETAIL REPORT
Reporting period: 3/1/2018 - 3/31/2018**

3/19/2018 2018-00040 Was at the emergency vet office and when leaving they forgot to turn their lights on and were contacted by Officer and he was very professional and friendly and they had no problem at all with their encounter. GJPD has a good officer on the streets.

Employee 1 None

3/20/2018 2018-00042 Letter received commending Officer "To Whom It May Concern: I would like to take a few moments of your time to describe my positive interaction with Officer of the Grand Junction Police Department in my clinic yesterday. I had called dispatch to report a suspected child abuse/child sexual abuse complaint involving the children of one of my patients. This was a very difficult situation to begin with, and the Officer came to the clinic in a timely fashion and took my report and then spent the next several hours interviewing my patient. His demeanor was calming and professional and he displayed great empathy and concern for the my patient and her children. He completely handled every part of filing required reports with various agencies, he arranged for a place for the family to stay at Latimer House and provided the family with some financial resources. I know that the family felt supported and better after meeting him. I can't imagine that a professional social worker would or could have done more. It was truly an honor to meet him and see him work. I had some very positive experience with policemen in my community as a child and Officer reminded me of these fine public servants from my childhood who have served a lifelong role models for me. I was extremely surprised and relieved to discover that this tradition has continued to this day. He is a great asset to your department and has spread a wave of good will in our community that we will long remember. Sincerely, MD"

Employee 1 None *Passed onto his Supervisor. Good Customer Service*

3/28/2018 2018-00043 Citizen called in to compliment officer for stopping him for doing something wrong, but during the stop/accident investigation the officer did an excellent job in educating him as well as turning a bad Situation into a positive experience.

Employee 1 None

7 Outside commendation

END OF REPORT

March 2018 - Code Enforcement Monthly Summary Report

Total New Cases for the Month	62
Total Closed Cases for Month	57

Citations

Warning	13
Voluntary Compliance Request	15
Notice of Violation	10
Administrative Citation	3
Summons	1
Total Active Cases	66

Year to Date

Total New Cases Year to Date	183
Total Closed Cases Current Year	167

Citations YTD

Warning	45
Voluntary Compliance Request	60
Notice of Violation	40
Administrative Citation	7
Summons	1

Crime Lab and Property

Month / Year March 2018

Staffing

Sworn positions budgeted	<u>0</u>	Civilian positions budgeted	<u>9</u>
Sworn positions staffed	<u>0</u>	Civilian Positions staffed	<u>9</u>
Sworn training hours	<u>N/A</u>	Civilian training hours	<u>24</u>

Activity

Property / Received	<u>1702</u>
Items Out	<u>367</u>
Firearms Seized	<u>22</u>
Cash Seized	<u>\$8,097.03</u>
Fingerprint Latent Comparisons	<u>22</u>
AFIS Comparisons	<u>390</u>
Latent Processed	<u>232</u>
Drug Analysis	<u>154</u>
Lab Requests Received	<u>227</u>
Lab Requests Completed	<u>247</u>
Media (Discs) Copied	<u>290</u>
Media Enhancements / Exams	<u>12</u>
Cell Phone / Computer Exams	<u>23</u>

Summary (crime scenes activity, court appearances, complex cases, use of resources, problems or unusual events):

Testing continued with the New World – FileOnQ interface. The plan is to discontinue Property Reports next month.

DigitalOnQ was upgraded to a new version. There number of officers testing this system increased as well. DigitalOnQ will allow officers to upload digital evidence to a server and be able to review the evidence without evidence staff having to make copies.

Faro training was completed for all the certified operators in our agency and several from the Sheriff's Office. Users were trained on the newest version of the software.

A test and evaluation of the Viewu body worn camera system was done using the four (4) officers from Team 7.

**Colorado Mesa University
Activity Report
March 2018**

For Internal Use Only



	PD Mar 2017	CSO Mar 2017	Total Mar 2017	PD Mar 2018	CSO Mar 2018	Total Mar 2018	% Difference SAME MONTH LAST YR	YTD 2017	YTD 2018	% Change YTD
Campus Patrol/Checks/Other:										
Foot Patrol (min)	2895	1720	4615	4545	0	4545	-2%	5810	11345	95%
Bicycle Patrol (min)	0	1150	1150	0	0	0	-100%	0	0	N/A
Academic Building Checks	124	93	217	176	0	176	-19%	179	426	138%
Library Checks	22	14	36	44	0	44	22%	39	90	131%
Residence Hall Checks	41	57	98	74	0	74	-24%	75	311	315%
WCCC Checks	6	2	8	7	0	7	-13%	12	27	125%
Campus and Other Meetings	20	5	25	36	0	36	44%	43	104	142%
Skills Instructor Hours	2	0	2	12.5	0	12.5	525%	1	44.25	4325%
Campus Activity										
Dispatched Incidents	60	36	96	89	0	89	-7%	236	288	22%
Reports	21	13	34	15	0	15	-56%	67	59	-12%
Felony Arrests	0	0	0	0	0	0	N/A	1	2	100%
Summons/Arrests	5	1	6	0	0	0	-100%	14	15	7%
Arrests Others	3	0	3	2	0	2	-33%	10	5	-50%
Warnings	17	0	17	20	0	20	18%	49	48	-2%
Traffic Summons	6	0	6	1	0	1	-83%	8	4	-50%
Sex Assaults	1	0	1	1	0	1	0%	1	2	100%
George Area Activity										
	Mar-17	Mar-18	Inc/Dec	%Change	YTD 17	YTD 18	% Change YTD			
Dispatched Incidents	127	0	-127	-100%	355	225	-37%			
Reports	23	0	-23	-100%	72	42	-42%			
Felony Arrests	0	0	0	N/A	2	2	0%			
Summons/Arrest	2	0	-2	-100%	6	7	17%			
Arrest Other	7	0	-7	-100%	22	3	-86%			
Warnings	26	0	-26	-100%	67	36	-46%			
Traffic Summons	6	0	-6	-100%	12	4	-67%			
Sex Assaults	0	0	0	N/A	0	1	N/A			
Parking Summons	11	0	-11	-100%	23	7	-70%			
Traffic Stops	24	0	-24	-100%	55	19	-65%			
Party Calls	11	0	-11	-100%	24	9	-63%			

Special Events/Activity Log:

Weekly Meeting with John Marshall (3) 135 mins
Directors Meeting 60 mins
Mock Oral Boards (4) 280 mins
Health Science Safety Meeting 60 mins
Meeting With Access Technologies and Life Safety 30 min
Party Smart Presentation 30 mins
SO team briefing on CMU Protocols (2) 60 min
Commencement Meeting 60 mins
Students of Concern meeting (3) 190 mins
Weekly Meeting with Pua Utu (2) 60 mins
School Dist. 51 Security Meeting 60 min
Spring Concert Safety Meeting 60 mins
Grand Mesa Hall Drunk Goggles Presentation 30 attended 60 mins
FYI Presentation (2) 42 attendees 120 min
American Gov Class Q&A presentation 50 attendees 75 min

Party Smart:

3/2/18 1350 Texas Ave
3/3/18 1240 Glenwood Ave Apt1
3/3/18 1325 Texas Ave
3/2/18 2316 Orchard Ave
3/2/18 1305 Mesa Ave

Records Management

Month / Year

March 2018

Staffing

Positions budgeted	<u>8</u>	Positions staffed	<u>8</u>
Training Hours	<u>28</u>	Non proficient staff	<u>1</u>

LERMS Record Merges

Total Merges	<u>1,777</u>
Case Narratives Merged	<u>713</u>
Arrest Narratives Merged	<u>111</u>
Traffic Accidents	<u>175</u>
Arrests	<u>504</u>
FIR Cards	<u>84</u>
Traffic Citations	<u>273</u>
TOTAL	<u>3,637</u>

Documents scanned 2,603

Warrants

Arrest Warrants	<u>31</u>
FTA / COC	<u>152</u>
TOTAL	<u>183</u>

Registered Sex Offenders

Annual Registrations	<u>22</u>
Quarterly Registrations	<u>41</u>
Total RSO Contacts	<u>63</u>

Customer Service Activity

Open Records Requests 369

Summary

Cori - 4.0 hours Training: Leadership for Non-Managers (4)

Kelly - 8.0 hours Training: Leadership for Non-Managers (6), (2) Parenting Work/Life Balance (2)

Katie participated in 16.0 hours of Mini -Skills

Victim Services Program

Month / Year March 2018

Staffing

Positions budgeted	1	Positions staffed	1
Number VAP volunteers	24	Training hours (on duty)	5
VAP calls taken by coordinator	1	VAP Training Hours	2
New victims served by coordinator through VRA mail notification, office visits, phone calls, (not counting victims from follow-up VAP contacts)	26	Meetings/Events Attended	6

Victim Advocate Activity

Number of first-response calls	26
Number of victims from call-outs	69
Total hours on active calls	47
TOTAL HR. VOLUNTEERED	1,468

Types of calls (first response only)

Domestic Violence	7
Unattended Deaths	4
Sexual Assaults	4
Assaults	2 + 1 secondary
Suicide	1
Robbery/Agg. Robbery	
Homicide	
Felony menacing	
Sex assault on a child	1
Traffic crash	2
Kidnapping	
Vehicular homicide	
Child abuse	
Harassment	
Other: death investigation, death notification + sec), structure fire	4
TOTAL	26

Victim Services Program

Summary

Meetings/events:

- two planning meetings for upcoming DV Prevention Academy in April
- Western Slope Volunteer Management Association (monthly mtg)
- Mesa County DV Task Force meeting
- Quarterly meeting of S.A.R.T.
- Coordinator spoke about victim empathy at a Partners class for 9 students w/ deferred sentences

Training:

- Coordinator attended monthly class on “Resilience 2018: Skills & Support for Intervention & Helping Professionals”
- VAP monthly meeting included a presentation by Jacque Berry, Child Welfare Supervisor of Family Outreach & Receiving teams, on the protocol & procedures at Child Welfare.

Other:

- Coordinator introduced Victim Services procedures to new officers Pena & Wood during mini-skills training
- Volunteer placed 43 follow-up calls to victims of inactivated property crimes (talked directly with 15 victims; others were left voice messages).